



OPERATOR'S MANUAL

A Division of Snow Joe®, LLC

ELECTRIC HEDGE TRIMMER

15-INCH | 3.8-AMP

Model HJ15HTE-RM

Form No. SJ-HJ15HTE-RM-880E-V1

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IMPORTANT!


Safety Instructions


All Operators Must Read These Instructions Before Use


Always follow these safety guidelines. Failure to do so may result in serious bodily injury or death.

General Safety WARNINGS!

You and any other operator of this hedge trimmer must read, understand, and follow these instructions in their entirety. Failure to follow these instructions may result in **ELECTRIC SHOCK**, **FIRE**, and/or serious **PERSONAL INJURY**.

Notice the personal safety alert symbol  used in this manual to draw your attention to a **WARNING** given along with the particular operating instruction. This means that the operation requires special **ATTENTION**, **CAUTION**, and **AWARENESS**.

 **WARNING!** This unit can be dangerous! Careless or improper use can cause serious injury.

 **WARNING!** The moving blades can cut you. Keep hands and feet away from the blades and the cutting area.

Before using the hedge trimmer, familiarize yourself with the controls, especially how to stop the hedge trimmer in an emergency. The only individuals who should use the hedge trimmer are those who thoroughly understand these instructions and know how to properly operate the unit. Children should never be allowed access to the hedge trimmer.


Retain this manual for future reference and reread it at the start of each trimming season.

1. **Keep work area clean and well-lit** – Cluttered, dark areas invite accidents.
2. **Replacement parts** – When servicing this unit, use only identical replacement parts. Replace or repair damaged cords immediately.
3. **Keep children, bystanders, and pets away** – All spectators, including pets, should be kept a safe distance away from the work area.
4. **Know your product** – Know how to start and stop the machine. Be thoroughly familiar with the controls.
5. **Use the right tool** – Do not use this machine for any job except that for which it was intended.

6. **Dress properly** – Do not wear loose clothing or jewelry as such articles can become caught in moving parts. Wear a protective covering to contain long hair. Wearing rubber gloves and substantial non-slip footwear is recommended when working outdoors.

7. **Extension cords** – To prevent electric shock, use only with an extension cord suitable for outdoor use.

8. **Avoid accidental starting** – Do not carry the hedge trimmer with your finger on the switch. Make sure the switch is off before plugging in or unplugging the unit.

 **CAUTION!** Moving parts will continue to run for several seconds after turning off the machine.

9. **Do not abuse the cord** – Never carry the hedge trimmer by the cord or yank the cord to disconnect it from the receptacle. Keep the cord away from heat, oil, and sharp edges.

10. **Moving parts** – Keep hands and feet away from moving parts. Keep guards in place and in proper working order.

11. **Do not force the tool** – It will perform better with less likelihood of personal or mechanical injury if it is used at the rate for which it was designed.

12. **Do not overreach** – Keep proper footing and balance at all times.

13. **Use safety glasses** – Also use safety footwear, snug-fitting clothing, protective gloves, hearing, and head protection.

14. **Disconnect the tool** – Disconnect the hedge trimmer from the power supply when it is not in use, before servicing it, when changing accessories, and when performing any other maintenance task.

15. **Store idle tool indoors** – When not in use, the hedge trimmer should be stored indoors in a dry and high or locked-up place out of the reach of children.

16. **Maintain the hedge trimmer with care** – Keep the cutting edges sharp and clean for optimal performance and to reduce the risk of injury. Inspect the extension cord periodically and immediately replace it if damaged. Keep the handles dry, clean, and free from oil and grease. Follow the additional recommendations described in the maintenance section of this manual.

17. **Avoid dangerous environments** – Do not use the hedge trimmer in rain or in damp or wet locations. Do not operate the hedge trimmer in gaseous or explosive atmospheres or use the hedge trimmer near flammable or combustible liquids. Motors in these tools normally spark, and the sparks might ignite fumes.

18. **Stay alert** – Watch what you are doing. Use common sense. Do not operate the hedge trimmer when you are tired or under the influence of drugs, alcohol, or other medication.
19. **Check for damaged parts** – Before further use of the appliance, a guard or other part that is damaged should be carefully checked to determine that it will operate properly and perform its intended function. Check for alignment of moving parts, binding of moving parts, breakage of parts, mounting, and any other condition that may affect its operation. A guard or other part that is damaged should be properly repaired or replaced. Contact the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) for assistance.

Additional Safety Rules for Hedge Trimmer

1. Remove any adjusting key or wrench before turning the power tool on. A wrench or key left attached to the rotating part of the power tool may result in personal injury.
2. If devices or facilities are available for the extraction and collection of dust, ensure these are connected or properly used. Use of these devices can reduce dust related hazards.
3. Remove any blade that has been damaged. Always make sure that the blade is installed correctly and securely fastened before each use. Failure to do so can cause serious injury.
4. Never cut any material over 0.7 in. (18 mm) in diameter.
5. Maintain a firm grip on both handles while cutting with the blade. Keep the blade away from body.
6. Keep both hands on the handles when the unit is in use.
7. Keep cable away from cutting area. During operation the cable may be hidden in shrubs and can be accidentally cut by the blade.
8. Do not use the safety guard or clipping deflector as a gripping surface.
9. Service on the product must be performed by qualified repair personnel only. Service or maintenance performed by unqualified personnel could result in injury to the user or damage to the product.
10. If the power supply cord is damaged, it must be replaced only by the manufacturer or by an authorized service center to avoid risk.
11. Keep all parts of the body away from the cutting blade. Do not remove cut material or hold material to be cut when blades are moving. Make sure the switch is off when clearing jammed material. A moment of inattention while operating the hedge trimmer may result in serious personal injury.
12. Carry the hedge trimmer by the handle with the cutting blade stopped. When transporting or storing the hedge trimmer always keep the blade covered. Proper handling of the hedge trimmer will reduce possible personal injury from the cutter blades.
13. Do not use the hedge trimmer if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
14. Use the hedge trimmer and accessories in accordance with these instructions, taking into account the working conditions the work to be performed. Use of the power tool for operations different from intended use could lead to a hazardous situation.

Electric Safety

1. Ground fault circuit interrupter (GFCI) protection should be provided on the circuit(s) or outlet(s) to be used for this electric hedge trimmer. Receptacles are available having built-in GFCI protection and may be used for this measure of safety.
2. To reduce the risk of electric shock, this appliance has a polarized plug (i.e. one blade is wider than the other). Use this appliance only with a polarized UL-, CSA-, or ETL-listed extension cord recommended for outdoor, all-weather use.

The appliance plug will fit into a polarized extension cord only one way. If the appliance plug does not fit fully into the extension cord, reverse the plug. If the plug still does not fit, obtain a correct polarized extension cord. A polarized extension cord will require the use of a polarized wall outlet. The extension cord plug will fit into the polarized wall outlet only one way. If the plug does not fit fully into the wall outlet, reverse the plug. If the plug still does not fit, contact a qualified electrician to install the proper wall outlet. Do not modify the appliance plug, extension cord receptacle, or extension cord plug in any way.
3. To prevent electric shock, use only with an extension cord suitable for outdoor use, such as SW-A, SOW-A, STW-A, STOW-A, SJW-A, SJOW-A, SJTW-A, or SJTOW-A.

Before use, check that the extension cord is in good condition. When using an extension cord, make sure to use one heavy enough to carry the current product. An undersized cord will cause a drop in line voltage resulting in loss of power and overheating.



WARNING



Electric shock may cause SEVERE INJURY or DEATH. Heed these warnings:

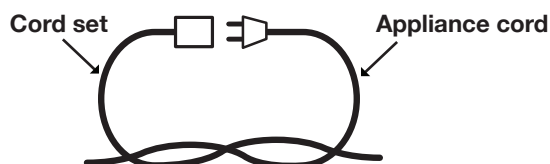
- Do not allow any part of the hedge trimmer to make contact with water while it is in operation. If the appliance becomes wet while turned off, wipe dry before starting.
- Use only a UL-, CSA- or ETL-rated extension cord for outdoor, all-weather use.
- Do not use an extension cord over 100 ft (30 m).
- Do not touch the appliance or its plug with wet hands or while standing in water. Wearing rubber boots offers some protection.

EXTENSION CORD CHART

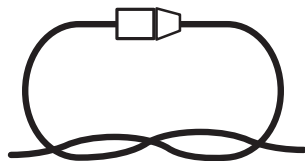
Extension Cord Length	Up to 50 ft (15 m)	+50 ft - 100 ft (+15 m - 30 m)
Wire Gauge (A.W.G.):	16	14

4. To prevent the appliance cord from disconnecting from the extension cord during operation, use the onboard extension cord restraint hook and/or make a knot with the two cords as shown in Table 1.

Table 1. Method of Securing Extension Cord



(A) Tie cord as shown




(B) Connect plug and receptacle

5. Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools. Unmodified plugs and matching outlets will reduce risk of electric shock.
6. Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators. There is an increased risk of electric shock if your body is earthed or grounded.
7. If the supply cord is damaged, it must be replaced by an electrician or a power tool repairer.

8. When operating a power tool outdoors, use an extension cord suitable for outdoor use. Use of a cord suitable for outdoor use reduces the risk of electric shock.
9. If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply. Use of an RCD reduces the risk of electric shock.
10. Have your tool repaired by an electrician or a qualified service center. This power tool complies with relevant safety requirements. To avoid danger, electrical appliances must only be repaired by qualified personnel using original spare parts; otherwise this may result in considerable damage to the user.

Double-Insulated Appliances

In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be performed only by qualified service personnel at an authorized Snow Joe® + Sun Joe® dealer. Replacement parts for a double-insulated appliance must be identical to the parts they replace. A double-insulated appliance is marked with the words "Double Insulation" or "Double Insulated." The symbol  (square within a square) may also be marked on the appliance.




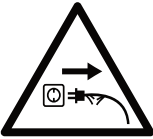





DOUBLE-INSULATED: GROUNDING NOT REQUIRED. WHEN SERVICING, USE ONLY IDENTICAL REPLACEMENT PARTS.

This hedge trimmer is double-insulated, eliminating the need for a separate grounding system. Use only identical replacement parts. Read the instructions before servicing double-insulated appliances. Use this electric hedge trimmer only as described in this manual.

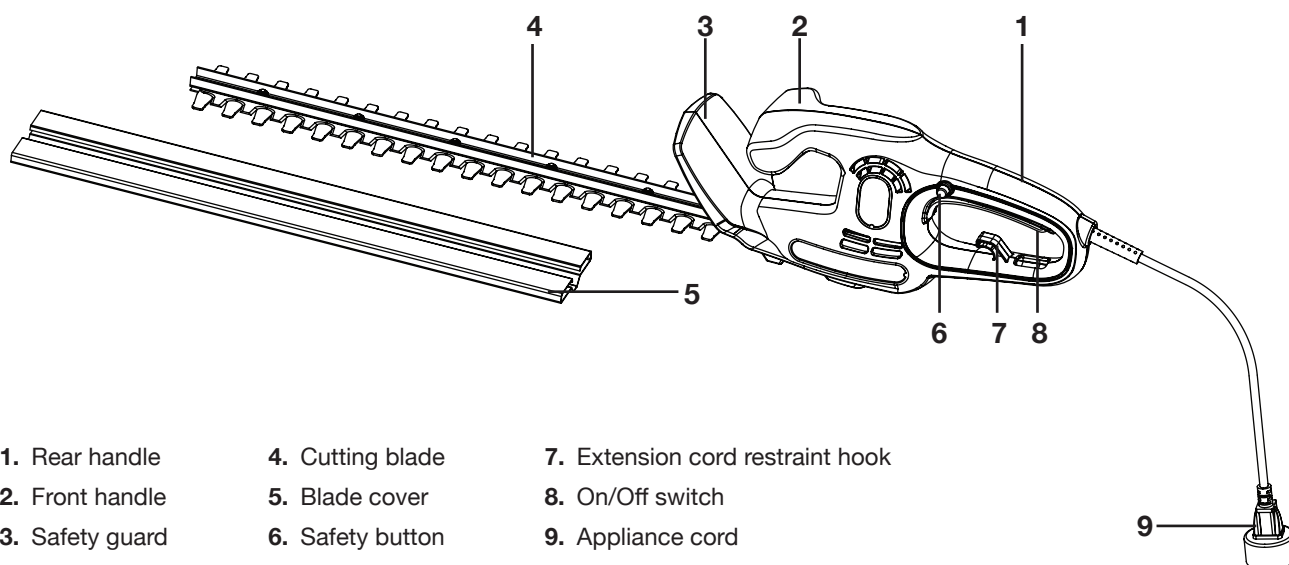
Safety Symbols

The following table depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand, and follow all instructions in the user manual(s) before attempting to assemble and operate.		SAFETY ALERT – Indicates a precaution, a warning, or a danger.
	WARNING! Do not expose the unit to rain or wet conditions.		SWITCH OFF! Remove plug from outlet immediately if the cord is damaged or cut.
 	WEAR EYE AND HEARING PROTECTION – For protection against injury, wear ear defenders and safety goggles.		Double Insulation.

Know Your Electric Hedge Trimmer

Read the owner's manual and safety instructions carefully before operating the electric hedge trimmer. Compare the illustration below to the electric hedge trimmer in order to become familiar with the location of the various controls and adjustments. Save this manual for future reference.



- | | | |
|-----------------|------------------|----------------------------------|
| 1. Rear handle | 4. Cutting blade | 7. Extension cord restraint hook |
| 2. Front handle | 5. Blade cover | 8. On/Off switch |
| 3. Safety guard | 6. Safety button | 9. Appliance cord |

Technical Data

Rated Voltage	120 V ~ 60 Hz
Power	3.8 A
No Load Speed	3600 ± 10% rpm
Blade Movement	Dual-action
Tooth Space	1.1 inch (2.8 cm)

Blade Material	Rust-resistant, forged-iron blades
Blade Length	15 in. (38 cm)
Cutting Diameter Max	0.7 in. (1.8 cm)
Weight	4.6 lbs (2.1 kg)

Unpacking

Carton Contents

- Electric hedge trimmer
- Blade cover
- Manual with registration card

1. Carefully remove the electric hedge trimmer and check to see that all of the above items are supplied.
2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

NOTE: Do not discard the shipping carton and packaging material until you are ready to use the electric hedge trimmer. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations or save the packaging for long-term product storage.

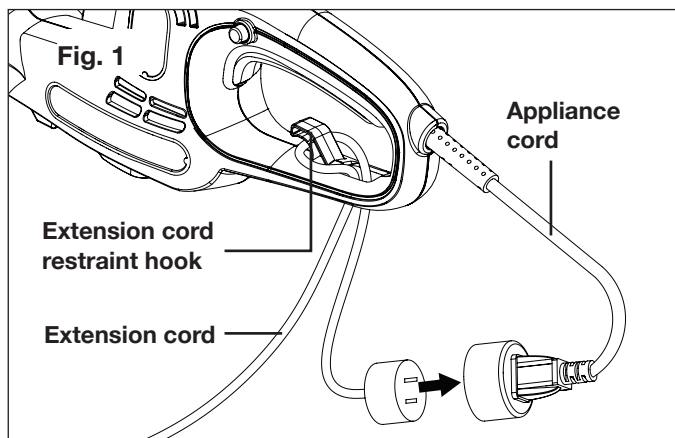
IMPORTANT! The equipment and packaging material are not toys. Do not let children play with plastic bags, foils, or small parts. These items can be swallowed and pose a suffocation risk!

Operation

Connecting to Power Supply

This product is designed with a cord restraint hook that prevents the extension cord from disconnecting during operation.

1. Only connect the electric hedge trimmer to a working 120 V outlet using a heavy-duty outdoor extension power cord.
2. Make a loop in the extension cord and push it up through the hole in the handle and around the cord restraint hook, then connect the extension cord to the appliance cord (Fig. 1).



Holding the Trimmer

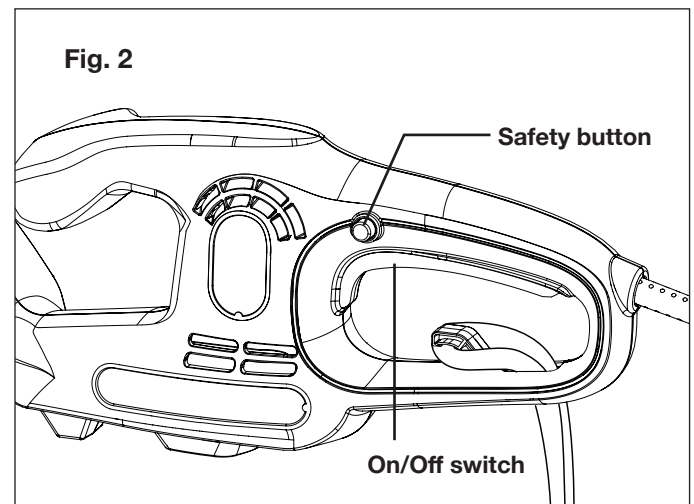
Before operating the hedge trimmer, stand in the operating position and perform the following checks:

1. You are wearing all of the necessary personal protective equipment, including protective gloves, non-slip footwear, safety goggles, ear defenders, and close-fitting clothing.
2. You are holding the unit firmly with both hands. Your right arm is slightly bent and is holding the rear handle, and your left arm is straight and is holding the front handle.
3. You are standing with proper footing and are holding the hedge trimmer so that the cutting blades are always away from your body.

⚠ WARNING! Always keep both hands on the hedge trimmer handles. Never hold shrubs with one hand and operate the hedge trimmer with the other. Improper handling of the hedge trimmer could result in serious injury.

Starting + Stopping

1. To start the tool, press and hold the hand safety switch, then squeeze the trigger switch (Fig. 2). When the blade starts moving and reaches to normal speed, release the safety button and start working.



2. Release the trigger switch to stop the tool.

NOTE: This product is equipped with the electric brake technology. The blades will stop in 3 seconds when the trigger switch being released.

Cutting Procedures

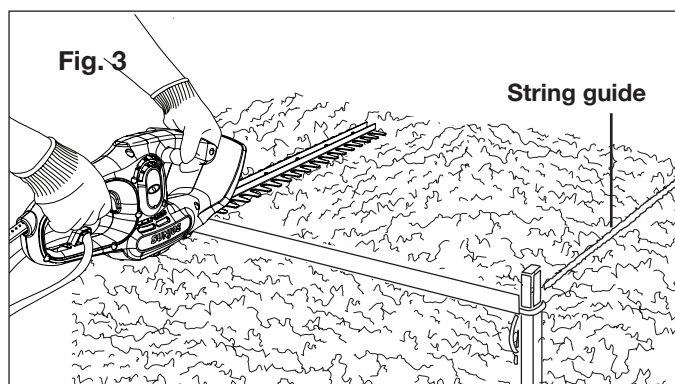
⚠ WARNING! Never cut near electric cords or power lines. If the blade jams on any electrical cable, **DO NOT TOUCH THE BLADE. IT CAN CONDUCT ELECTRICITY AND FATALLY SHOCK YOU!** Instead, continue to hold the hedge trimmer by the insulated rear handle, and lay it down and away from you in a safe manner. Make sure that electrical service to the damaged electrical cable is disconnected before attempting to free the hedge trimmer blade. Contact with the blade, other conductive parts of the hedge trimmer, or live electric cords or power lines will result in death by electrocution or serious injury.

⚠ WARNING! Clear the area to be cut before each use. Remove all objects such as cords, lights, wire, or loose string which can become entangled in the cutting blade and create a risk of electric shock and serious personal injury.

- Before starting the hedge trimmer, maintain proper footing and balance. Do not overreach. Wear safety goggles, non-skid footwear and rubber gloves. Hold the unit with both hands with the cutting blades directed away from you. Always use the hedge trimmer properly.
- Do not cut too much at one time. This can cause the blades to bind, which will reduce the cutting efficiency.
- Do not force the hedge trimmer through heavy shrubs. This can cause the blade to bind and slow down. If the blades slow down, reduce the pace of your work.
- When trimming new growth, use a wide sweeping action, so the stems are fed directly into the cutting blade. Older growth will have thicker stems and will be trimmed easily by using a sawing movement.
- Always cut stems or twigs that are less than 0.7 inch. (1.8 cm) thick. Use a non-powered hand saw or pruning saw to trim large stems.

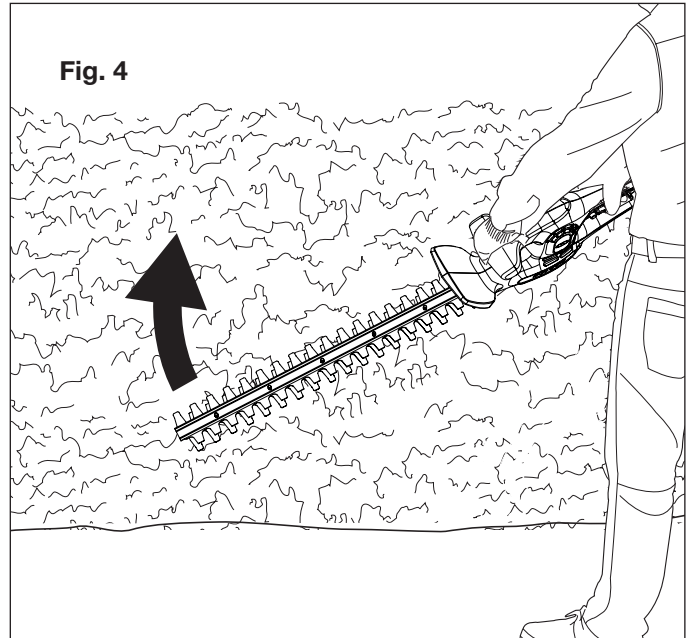
Horizontal Cut

To perform a horizontal cut, hold the hedge trimmer with the blade tilted 5-10 degrees to your cutting object; this makes the operation easier and ensures a better cut. Use a string as a guide of the desired hedge level. Trim the hedge just above this guide line. (Fig. 3).



Vertical Cut

To perform a vertical cut, start trimming at the bottom and sweep up for even cutting. Swing the blades in an arc towards the outsides of the hedge so that the cuttings are swept on the ground (Fig. 4).



Care + Maintenance

⚠ ATTENTION! Before performing any cleaning or maintenance, disconnect the unit from the power supply. Never touch the moving blades.

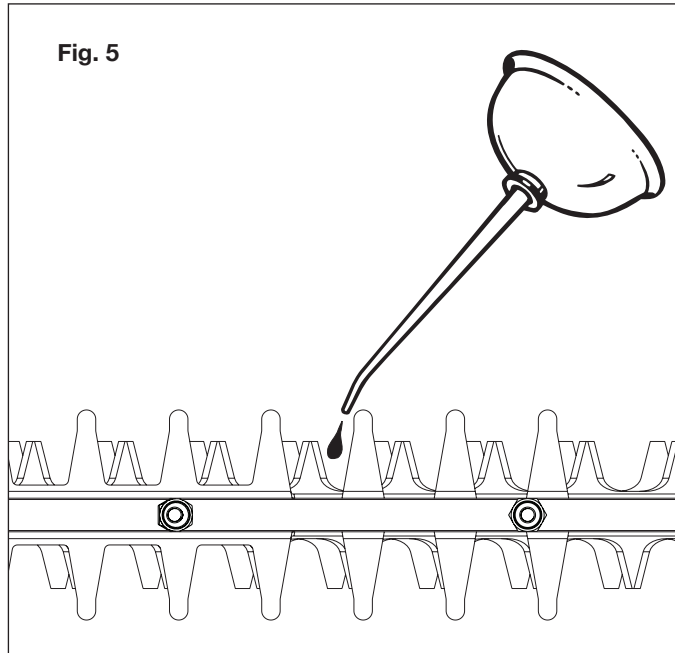
⚠ WARNING! Never spray or clean the hedge shears with water.

1. Clean the hedge shears with a dry towel, particularly the ventilation slits, after each use, or use a brush in the event of heavy soiling. Spray the blades with lightweight machine oil after each use.
2. Store the hedge trimmer in the blade cover provided. Store the hedge trimmer in a dry location out of the reach of children.
3. When servicing, use only identical replacement parts. Use of any other parts can create a hazard or cause product damage. Please contact an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) for all replacement parts and accessories for your product.

Lubricate the Blades

For easier operation and longer blade life, lubricate the hedge trimmer blade before and after each use.

1. Stop the motor and disconnect the unit from the power supply.
2. Lay the hedge trimmer on a flat surface. Apply lightweight machine oil along the edge of the top blade (Fig. 5). If you will be using the hedge trimmer for an extended period, it is advisable to stop work intermittently in order to re-oil the blade.



NOTE: Do not oil while the hedge trimmer is running.

Sharpening the Blades

The blade must be re-sharpened if cutting performance and behavior begin to deteriorate (i.e. if blades frequently snag on branches).

1. Stop the motor and disconnect the unit from the power supply. Clamp the blade in a vise.
2. File the exposed cutting surface of each blade tooth with a smooth round file. Be sure to retain the original angle of the tooth when filing.
3. Remove the blade from the vise, and power on the motor until the unsharpened edges of the remaining blade teeth are exposed.
4. Disconnect the hedge trimmer from the power supply and repeat the sharpening procedure as necessary.

⚠ WARNING! Do not operate the hedge trimmer with dull or damaged cutting blades. This may cause overload and will give unsatisfactory cutting results.

Cleaning the Hedge Trimmer

1. Stop the motor and disconnect the unit from the power supply.
2. Clean dirt and debris from the body of the hedge trimmer using a damp cloth and mild detergent.

NOTE: Do not use any strong detergents on the plastic housing or the handle. These parts can be damaged by certain aromatic oils such as pine and lemon, and by solvents such as kerosene.

Storage

1. Always place the blade cover on the blade before storing or transporting the hedge trimmer. Use caution to avoid the sharp teeth of the blade.
2. Clean the hedge trimmer thoroughly before storing. Store the hedge trimmer indoors, in a dry place that is inaccessible to children. Keep away from corrosive agents such as garden chemicals and de-icing salts.

Service + Support

If your Sun Joe® electric hedge trimmer requires service or maintenance, please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

Model + Serial Numbers

When contacting the company or reordering parts, you will need to provide the model and serial numbers of your product. These are found on the decal affixed to the housing or handle of your electric hedge trimmer. Copy these numbers into the space provided below.

Record the following numbers from the housing or handle of your new product:																			
Model #:																			
H	J	1	5	H	T	E	-	R	M										
Serial #:																			

Troubleshooting

Most difficulties are easy to fix. Consult the troubleshooting table for common problems and their solutions. If you continue to experience problems or need repairs beyond these minor adjustments, please call 1-866-SNOWJOE (1-866-766-9563) for assistance.

Troubleshooting Table

Problem	Possible Cause	Possible Solution
<ul style="list-style-type: none">• Unit does not run	<ul style="list-style-type: none">• Extension cord not connected to the power plug• Extension cord not connected to power source• The safety button or the trigger switch is not fully engaged	<ul style="list-style-type: none">• Check extension cord is fully connected to tool• Check extension cord is fully connected to a live receptacle• Check safety button and trigger switch is fully depressed
<ul style="list-style-type: none">• Slow running, noisy, or hot blades	<ul style="list-style-type: none">• Dry, corroded blades• Blades or blade support bent• Bent or damaged teeth• Loose blade bolts	<ul style="list-style-type: none">• Lubricate blades• Straighten blade or blade support• Straighten teeth• Tighten blade bolts



SNOW JOE® + SUN JOE® REFURBISHED GOODS WARRANTY

GENERAL CONDITIONS:

Snow Joe® + Sun Joe® operating under Snow Joe®, LLC warrants this refurbished product to the original purchaser for 90 days against defects in material or workmanship when used for normal residential purposes. If a replacement part or product is needed, it will be sent free of charge to the original purchaser except as noted below.

The duration of this warranty applies only if the product is put to personal use around the household. It is the owner's responsibility to correctly perform all maintenance and minor adjustments explained in the owner's manual.

HOW TO OBTAIN YOUR REPLACEMENT PART OR PRODUCT:

To obtain a replacement part or product, please visit snowjoe.com/help or email us at help@snowjoe.com for instructions. Please be sure to register your unit beforehand to speed up this process. Certain products may require a serial number, typically found on the decal affixed to the housing or guard of your product. All products require a valid proof of purchase.

EXCLUSIONS:

- Wearing parts like belts, augers, chains and tines are not covered under this warranty. Wearing parts can be purchased at snowjoe.com or by calling 1-866-SNOWJOE (1-866-766-9563).
- Batteries are covered in full for 90-days from the date of purchase.

Snow Joe® + Sun Joe® may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating Snow Joe® + Sun Joe® to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

This warranty is intended to cover product defects only. Snow Joe®, LLC is not liable for indirect, incidental or consequential damages in connection with the use or misuse of the Snow Joe® + Sun Joe® products covered by this warranty. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty. Some states do not allow exclusions of incidental or consequential damages so the above exclusions may not apply in all states. This warranty may give you specific legal rights in your state.

HOW TO REACH US:

We're here to help Monday through Friday from 9AM to 7PM EST and Sunday 9AM to 4PM. You can reach us at 1-866-SNOWJOE (1-866-766-9563), online at snowjoe.com, via email at help@snowjoe.com or tweet us @snowjoe.

EXPORTS:

Customers who have purchased Snow Joe® + Sun Joe® products exported from the United States and Canada should contact their Snow Joe® + Sun Joe® distributor (dealer) to obtain information applicable to your country, province or state. If for any reason, you are not satisfied with the distributor's service, or if you have difficulty obtaining warranty information, contact your Snow Joe® + Sun Joe® seller. If in the event your efforts are unsatisfactory, please reach out to us directly.



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