



CORDLESS PRESSURE WASHER

725 PSI MAX* | 1.05 GPM MAX* | 36 V

OPERATOR'S MANUAL

A Division of Snow Joe®, LLC

Model SPX202C

Form No. SJ-SPX202C-880E-MR2

IMPORTANT! Safety Instructions

All Operators Must Read These Instructions Before Use

⚠️ WARNING! This indicates a hazardous situation, which, if not avoided, could result in death or serious injury.

⚠️ CAUTION! This indicates a hazardous situation, which, if not avoided, could result in minor or moderate injury.

⚠️ DANGER! This indicates a hazardous situation, which, if not followed, will result in death or serious injury.

General Safety

⚠️ WARNING! This appliance is not intended for use by children or by unassisted, unsupervised persons whose physical, sensory, or mental capabilities prevent them from using it safely. Children should be supervised to ensure that they do not play with the appliance.

Before starting up your machine, please check it carefully for any defects. If you find any, do not start up your machine. Contact your authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

⚠️ WARNING! When using the pressure washer, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury. These include:

- **Know your product** – Know how to stop the machine and bleed pressure quickly. Thoroughly familiarize yourself with the controls.
- **Keep bystanders away** – All visitors and pets should be kept a safe distance away from the work area.
- **Use the right product** – Do not use this machine for any job except that for which it is intended.
- **Dress properly** – Do not wear loose clothing or jewelry. They can get caught in moving parts. Protective rubber gloves and non-slip footwear are recommended when working outdoors.
- **CAUTION!** – Exercise caution to avoid slipping or falling. Wear protective footwear that will protect your feet and improve your footing on slippery surfaces.

- **Stay alert** – Watch what you are doing. Use common sense. Do not operate the pressure washer when you are tired, or under the influence of alcohol or drugs.
- **Do not overreach** – Keep proper footing and balance at all times.
- **Avoid unintentional starting** – Do not carry a machine with your finger on the trigger.
- **Use safety glasses** – Also use safety footwear, snug-fitting clothing, protective gloves, and hearing and head protection.
- **Check the water temperature** – This pressure washer is not meant to pump hot water. **NEVER** connect it to a hot water supply as it will significantly reduce the life of the pump.
- **Store indoors** – **NEVER** store the pressure washer outdoors or where it could freeze. The pump could be seriously damaged.

⚠️ WARNING! Do not use this appliance without reading this instruction manual.

⚠️ WARNING! This pressure washer comes with a detergent spray bottle attachment. When using this attachment, be sure to use cleaning agents that are specifically recommended by the manufacturer. The use of other cleaning agents or chemicals may adversely affect the safety of the appliance.

⚠️ WARNING! Do not use the appliance within range of other people unless they are wearing protective clothing.

⚠️ WARNING! High-pressure jets can be dangerous if subject to misuse. The jet must not be directed at persons, pets, live electrical equipment, or the appliance itself.

- Do not direct the jet at yourself or others in order to clean clothes or footwear.
- **Risk of explosion** – Do not spray flammable liquids.
- **Keep children away** – This high-pressure cordless power washer must not be used by children or untrained personnel.
- To ensure appliance safety, use only original replacement parts from the manufacturer or those approved by the manufacturer.

⚠️ WARNING! Water that has flowed through backflow preventers is considered to be non-potable.

⚠️ WARNING! High-pressure hoses, fittings, and couplings are important for the safe operation of the appliance. Use only hoses, fittings, and couplings recommended by the manufacturer.

⚠️ WARNING! Electrical Shock Hazard – Before starting up your machine, please check it carefully for any defects. If you find any, do not start up your machine and contact your distributor.

IMPORTANT: Only use water without any impurities. If there is a risk of running sand into the inlet water (i.e. from your own well), an additional filter should be installed.

- **Check for damaged parts** – Do not use the appliance if any important parts of the appliance are damaged (e.g. safety devices, high-pressure hoses, trigger gun).
- This cordless high-pressure power washer must not be used at temperatures below 32°F (0°C).
- Keep the machine on a stable, flat surface during operation, handling, transportation, and storage. Sudden overturn of the machine can cause bodily injury.
- In the event of an accident or breakdown, switch off the machine immediately. (If contact with detergent occurs, rinse with an abundance of clean water.)

Electrical Safety

1. If the battery charger cable is damaged, please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).
2. If charging the power tool in a damp location is unavoidable, use a residual current device (RCD) protected power supply. The using of an RCD reduces the risk of electric shock.
3. **Do not abuse the charging cord.** Never use the cord for carrying, pulling or unplugging the charger. Keep cord away from heat, oil, sharp edges or moving parts. Damaged or entangled cords increase the risk of electric shock.
4. Battery charger is for indoor use only. Do not charge the pressure washer in rain, or in wet locations.

Battery Safety Warnings

This manual contains important safety and operating instructions for your battery and charger.

1. Before using the charger, thoroughly read all instructions and cautionary markings on the charger, the battery, and the unit.

⚠️ WARNING! If the pressure washer housing is cracked or damaged, do not insert the charging adapter into the power tool or plug the AC adapter into the mains outlet. There is a danger of electric shock or electrocution.

2. This charger is **ONLY** intended to charge this rechargeable battery. Any other use poses a risk of fire, electric shock or electrocution.
3. Do not place any object on top of the charger or place the charger on a soft surface that may result in excessive internal heat. Keep the charger away from any heat source.
4. To reduce the risk of damaging the electric plug and cord, pull the plug, not the cord, when disconnecting the charger from the electric outlet.
5. Make sure the battery charging cable is located in a safe place so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.
6. An extension cord should not be used unless absolutely necessary. Using an improper extension cord poses a risk of fire, electric shock or electrocution.
7. Do not operate the charger if it has received a sharp blow or has become damaged in any way. Contact the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) before continuing use.
8. Do not disassemble the charger. If the charger requires service or repair, contact an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563). Incorrect reassembly poses a risk of electric shock, electrocution or fire.
9. To reduce the risk of electric shock, unplug the charger from the outlet before cleaning the unit.
10. Never attempt to connect two (2) chargers together.
11. **DO NOT** store or use the tool and charger in locations where the temperature may reach or exceed 104 °F (40 °C). Dangerous storing locations include outdoor sheds or metal buildings in the summer.
12. The charger is designed to operate on standard household electrical power (120 V). Do not attempt to use it with any other voltage!

NOTE: The integrated battery is not fully charged out of the carton. Read the safety instructions and then follow the charging notes and procedures.

13. The longest life and best performance can be obtained if the integrated battery is charged when the air temperature is between 64.4°F – 75.2°F (18°C – 24°C). Do not charge the battery pack when the air temperature falls below 50°F (10°C) or above 104°F (40°C). Following these safety measures will prevent damage to the battery pack.
14. Do not incinerate the integrated battery even if it is seriously damaged or completely worn out. The battery can explode in a fire.

Risk of explosion

- Do not spray flammable liquids.
- Do not use acids, bases, solvents, or any flammable material in this product. These substances can cause physical injuries to the operator and irreversible damage to the machine.

Additional safety instructions

- High-pressure: keep clear of nozzle.
- Injection hazard: equipment can cause serious injury if the spray penetrates the skin.
- Do not point the gun at anyone or at any part of the body.
- In case of skin penetration, seek medical aid immediately.
- Before servicing, cleaning, or removing any parts, shut off the power and relieve pressure.
- This machine is not suitable for connection to the potable water mains.

Product Description

Purpose

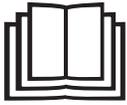
- This high-pressure cordless power washer is intended for residential use only. It is designed for light-to-medium duty cleaning jobs on boats, motorcycles, RV's, ATV's, trailers, decks, barbecues, siding, patio furniture, and more.

Areas of application

- Never use the machine in potentially explosive areas under any circumstances!
- The operating temperature must be between 32°F (0°C) and 104°F (40°C).
- The machine consists of an assembly with a pump, which is encased in a shock-absorbing housing. To provide the operator with an optimal working position, the machine is equipped with a spray wand and a non-slip handle grip, whose shape and configuration comply with applicable regulations.
- Do not cover or modify the spray wand or the spray nozzle in any way.
- The high-pressure cordless power washer is designed to be used with cold or lukewarm water; higher temperatures can damage the pump.
- Do not use water that is dirty, gritty, or contains any chemical products, as such impurities could impair operation and shorten the life of the machine.

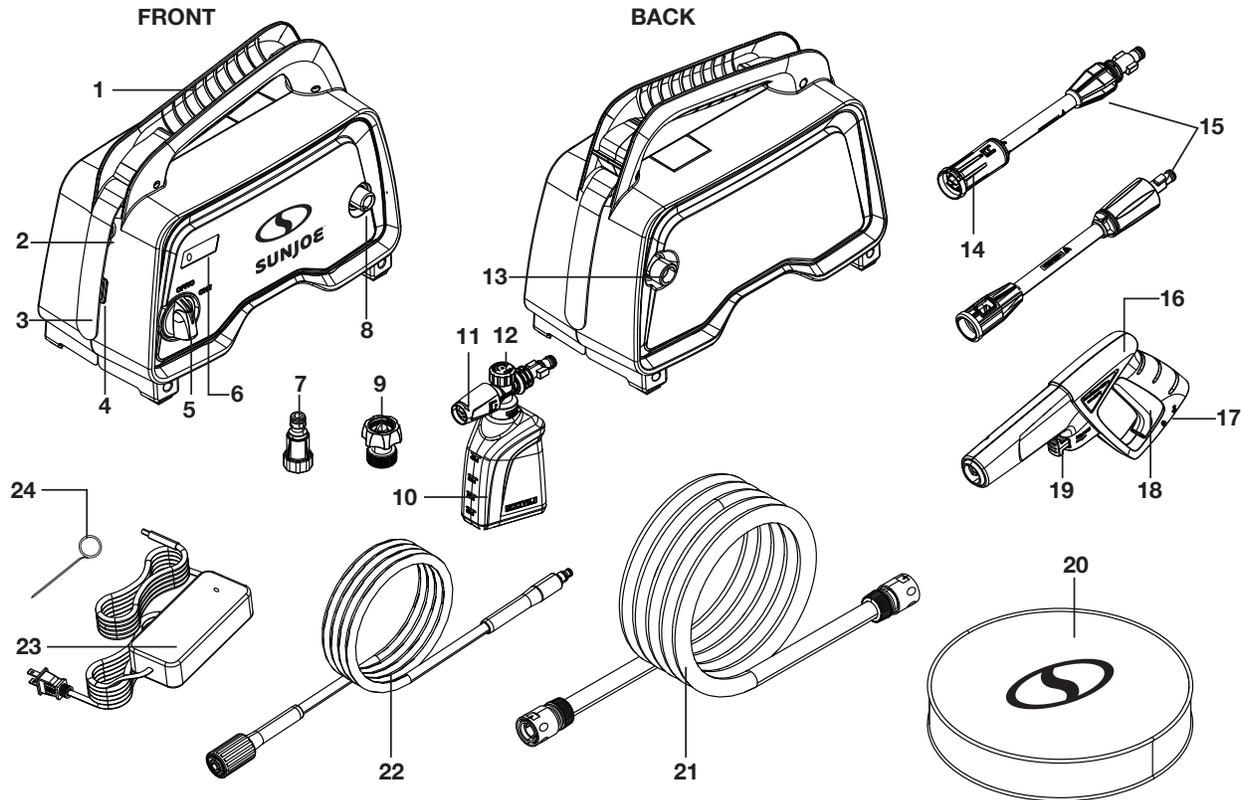
Safety Symbols

The following table depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand, and follow all instructions in the user manual(s) before attempting to assemble and operate.		SAFETY ALERT – Indicates a precaution, a warning, or a danger.
	WARNING! Do not expose the unit to rain or wet conditions. Keep dry.		WEAR EYE AND HEARING PROTECTION – For protection against injury, wear ear defenders and safety goggles.
	To reduce the risk of injury, user must keep all bystanders at least 49 ft (15 m) away.		Machine not suitable for connection to the potable water mains.
	Wear safety gloves during use to protect hands.		Wear non-slip footwear that will protect your feet and improve your footing on slippery surfaces.
	Store indoors. Never store the pressure washer outdoors. If the pump freezes, permanent damage may result.		Indoor use only. Only use battery charger indoors.

Know Your Cordless Pressure Washer

Read the owner's manual and safety rules carefully before operating the pressure washer. Compare the illustration below to the pressure washer in order to familiarize yourself with the location of the various controls and adjustments. Save this manual for future reference.



- 1. Transport handle/trigger gun holder
- 2. Spray bottle holder
- 3. Velcro band (2)
- 4. Charging socket
- 5. On/Off switch
- 6. Battery capacity indicator
- 7. Water hose connector
- 8. Water outlet

- 9. Garden hose adapter (Female coupler)
- 10. Detergent spray bottle
- 11. Spray bottle nozzle
- 12. Foam volume adjusting knob
- 13. Water inlet
- 14. Adjustable spray wand nozzle
- 15. Spray wand assembly
- 16. Trigger gun

- 17. Safety lock
- 18. Trigger
- 19. Release button
- 20. Water bladder
- 21. Water hose
- 22. High-pressure hose
- 23. Battery charger
- 24. Needle clean-out tool

Technical Data

Battery Voltage	36 V D.C.	Rated Flow	0.74 GPM
Battery Capacity	2.0 Ah	Max Pressure*	725 PSI
Charge Time Max	1.5 hours	Rated Pressure	500 PSI
Battery Run Time Max	20 min	Detergent Bottle Capacity	13.5 fl oz (400 ml)
Max Water Inlet Temperature	104°F/40°C	Water Bladder Capacity	4 gal (15 l)
Max Water Inlet Pressure	0.7 MPa	High Pressure Hose Length	20 ft (6 m)
Max Flow*	1.05 GPM	Weight.....	9 lbs (4.1 kg)

* Max rating per CSA test standards. Maximum internal pressure is 725 PSI and flow is 1.05 GPM. Under typical load, working pressure is 500 PSI and flow is 0.74 GPM.

Unpacking

Carton Contents

- Cordless pressure washer
- Trigger gun
- Spray wand assembly
- Needle clean-out tool (included with manual packet)
- High-pressure hose
- Garden hose adapter (female coupler)
- Detergent spray bottle
- Water hose
- Water hose connector
- Water bladder
- Battery charger
- Manuals with registration card

1. Carefully remove the pressure washer and check to see that all of the above items are supplied.
2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

NOTE: Do not discard the shipping carton and packaging material until you are ready to use your new cordless pressure washer. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations.

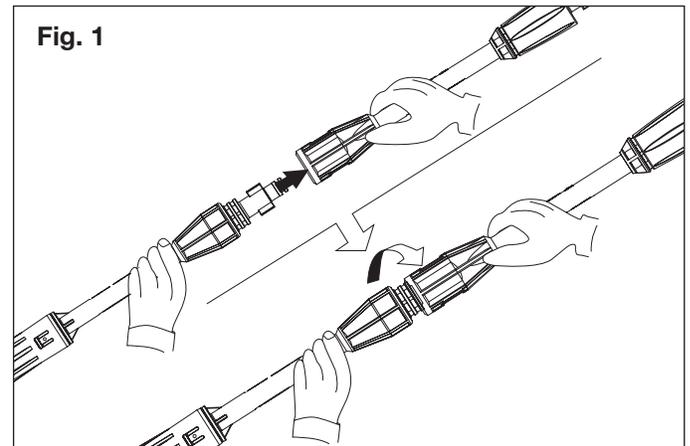
IMPORTANT! The equipment and packaging material are not toys. Do not let children play with plastic bags, foils, or small parts. These items can be swallowed and pose a suffocation risk!

⚠ WARNING! Do not turn on the unit until assembly is complete. Failure to comply could result in accidental starting and possible serious personal injury.

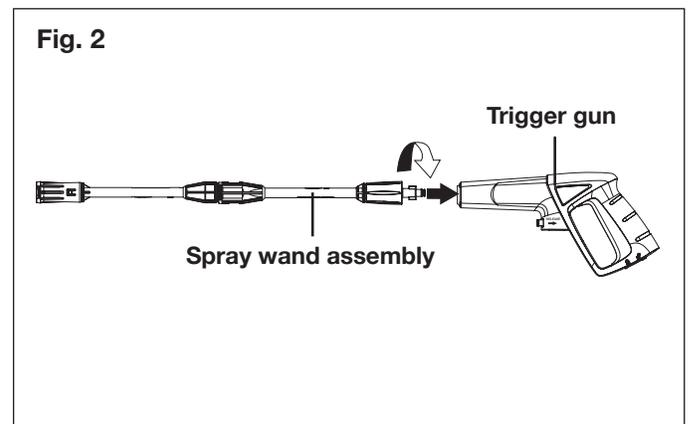
Assembly

Spray Gun Assembly

1. Fit the two pieces of the spray wand assembly together and rotate it until the two parts are completely locked (Fig. 1).

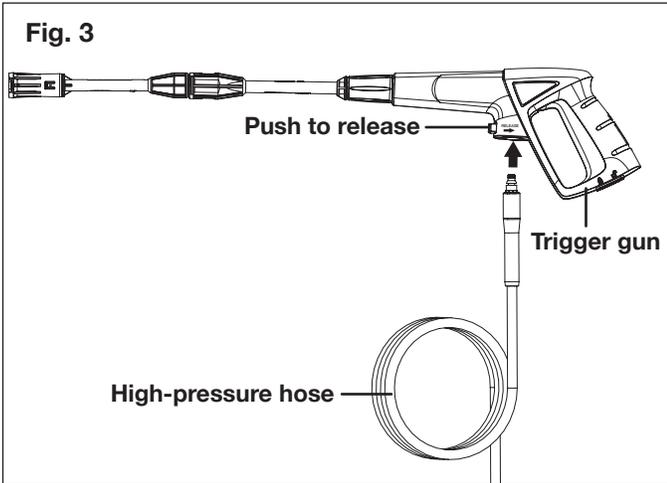


2. Fit the spray wand assembly into the gun and turn the rotatable end-piece of the wand until the two parts are completely locked (Fig. 2).

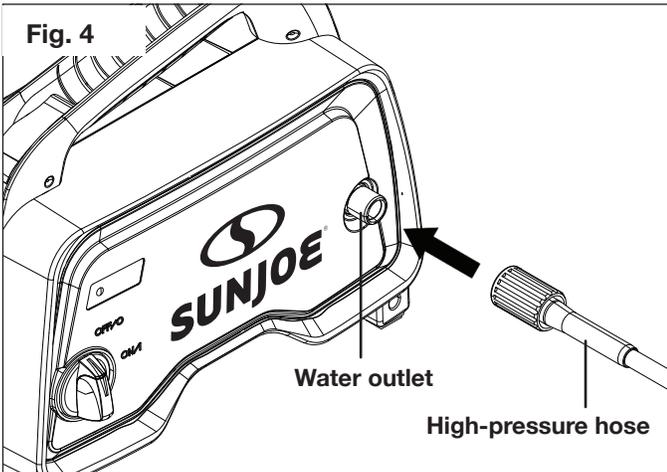


Connect the Spray Gun to the Pressure Washer

1. Connect the quick-connect end of the high-pressure hose to the trigger gun (Fig. 3). You will hear a *click* when it snaps into place. To release the high-pressure hose from the trigger gun, push the release button on the trigger gun.



2. Connect the other end of the high-pressure hose to the water outlet on the pressure washer (Fig. 4). First, push the high-pressure hose end completely onto the high-pressure water outlet, then screw it on clockwise.



⚠️ WARNING! Keep hose away from sharp objects. Bursting hoses may cause injury. Examine hoses regularly and replace if damaged. Do not attempt to mend a damaged hose.

Before Using

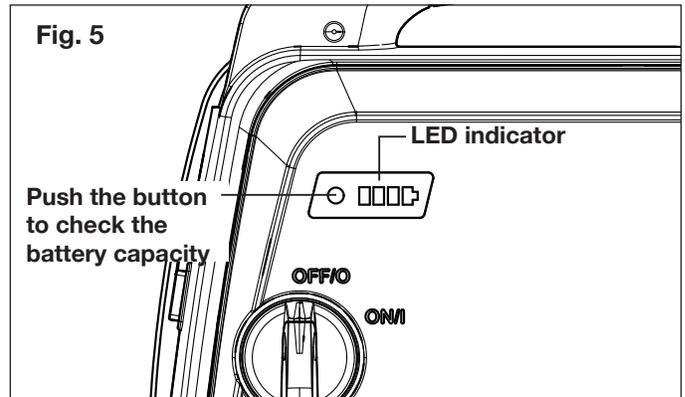
Charging Procedure

The battery charger supplied matches the lithium-ion battery installed in the tool. Do not use other battery chargers.

The lithium-ion battery is protected against deep discharging. When the battery is empty, a protective circuit will automatically switch OFF the machine.

Charge the battery for up to 1.5 hours then use it until it runs down. Recharge for up to 1.5 hours again before resuming operation.

The pressure washer is equipped with a battery capacity indicator. To check the battery capacity, push the button (Fig. 5). The charge indicator system indicates the battery status of the pressure washer as the table shows below.



Lights	Light Indicators
	Charge level button
	The battery is at 30% capacity and requires charging
	The battery is at 50% capacity and requires charging soon
	The battery is at 75% capacity and requires charging soon
	The battery is at full capacity

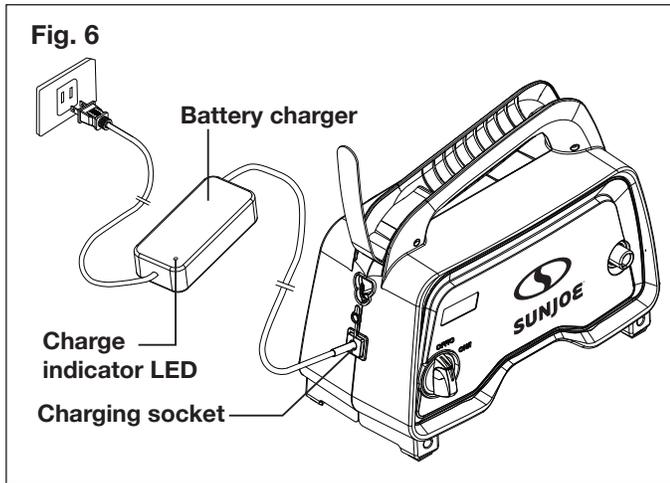
Battery Charging

The battery in this pressure washer has been designed to provide maximum trouble-free life. However, like all batteries, it will eventually wear out. To obtain the longest possible battery life, we suggest the following:

- Store and charge your pressure washer in a cool area. Temperatures above or below normal room temperature will shorten battery life.
- Never store the pressure washer with the battery in a discharged condition. Recharge the unit before storage.
- All batteries gradually lose their charge. The higher the temperature is, the faster they lose their charge. If you store your pressure washer for long periods of time without using it, recharge the battery every 6 months. This will extend battery life.
- To increase the battery life, do not recharge the unit immediately if it's stopped working. Wait for 30 minutes to begin the charging process.

NOTE: The pressure washer has been shipped in a low charge condition and should be fully charged before use.

1. Plug the charger into the charging socket of the pressure washer. Connect the charger plug into an appropriate AC outlet to start charging (Fig. 6).



2. The charge indicator LED on the charger will illuminate red to indicate that the charging is in progress.
3. The battery will take approximately 1.5 hours to charge. The charge indicator LED will become green when the battery is fully charged, unplug the charger immediately when the green light is on.

CAUTION! This charger does not automatically turn off when the battery is fully charged. Please take care not to leave the pressure washer plugged into the charger. Switch off or unplug the charger at the mains when charging is complete.

The charging process starts as soon as the charger is plugged into both the proper electrical outlet and the tool.

- During the charging procedure, the housing of the tool will feel slightly warm to the touch. This is normal.
- When no further use is planned for an extended period of time, disconnect the battery charger from the outlet and the unit.
- Do not use the tool during the charging procedure.

IMPORTANT!

To maintain optimal charge levels, you must recharge the device within 30 minutes of use.

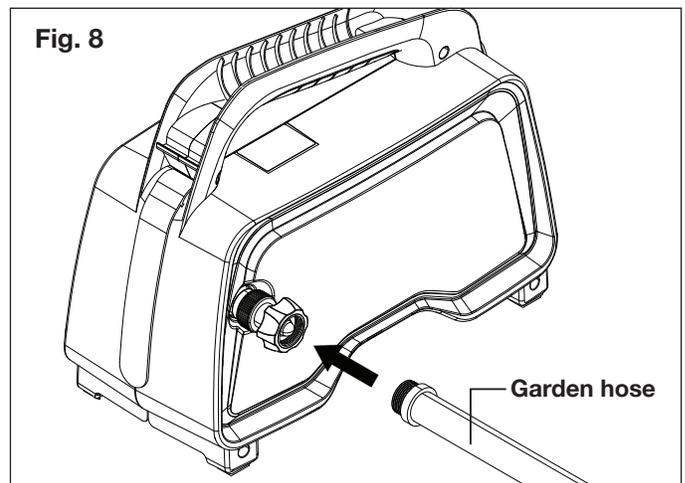
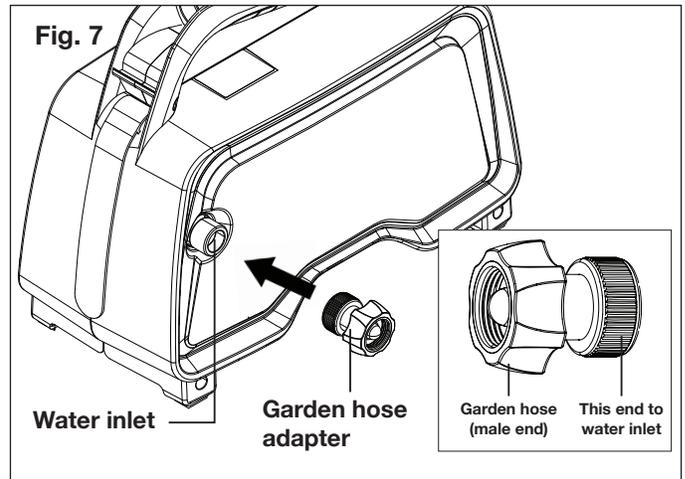
Operation

Connect to Water Supply

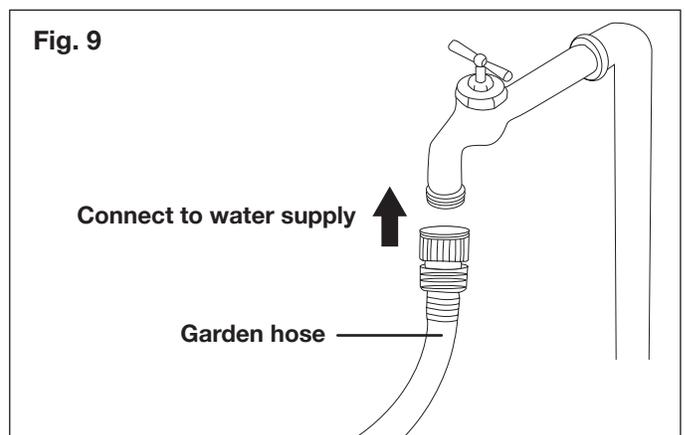
1. Connect the garden hose adapter (female coupler) to the water inlet of the pressure washer, then thread your garden hose (male end) into the garden hose adapter (Figs. 7 – 8).

The garden hose must have an internal diameter of at least 13 mm (1/2 in.) and must be reinforced. The water supply must be at least equal to the washer delivery capacity.

NOTE: The machine is not suitable for connection to the potable water main.



2. Attach garden hose to water supply (Fig. 9).

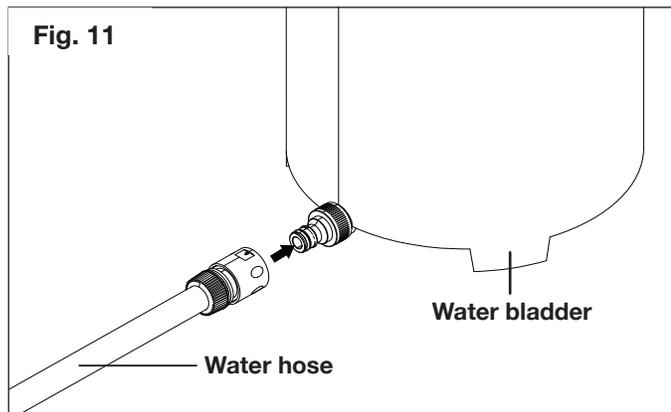
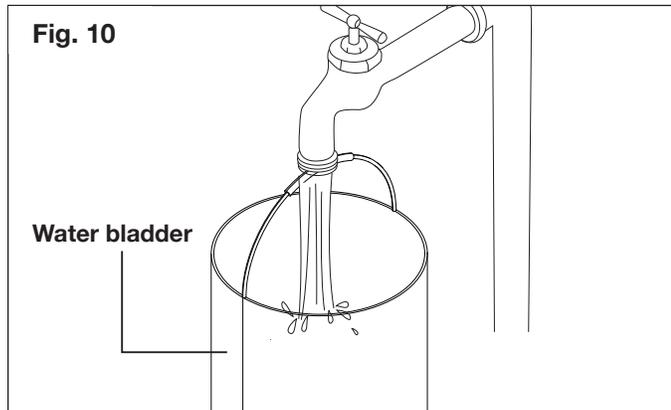


⚠ WARNING! Do not connect to potable water system.

⚠️ WARNING! If connection is made to a potable water system, the system shall be protected against backflow

⚠️ WARNING! The intake water temperature must not exceed 104°F/40°C. The water supply must not exceed 0.7 MPa.

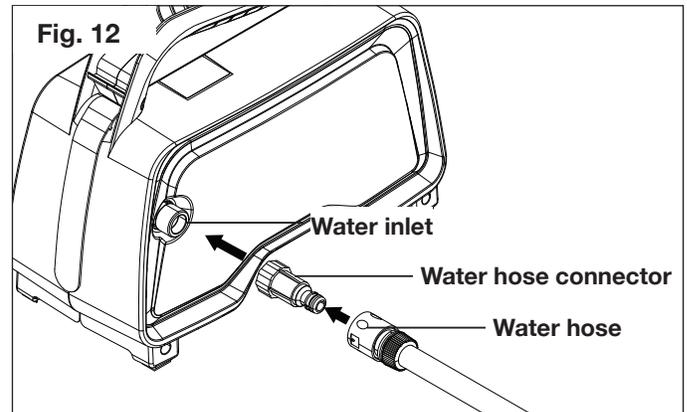
3. A water bladder with connection hose is equipped in case there's no water source close to the working area. Fill the water bladder and connect it with the water hose (Figs. 10 – 11).



CAUTION! The washer must only be used with clean water; use of unfiltered water containing corrosive chemicals will damage the washer.

4. Connect the water bladder with the pressure washer's water inlet by the water hose connector and the water hose, as shown (Fig. 12).

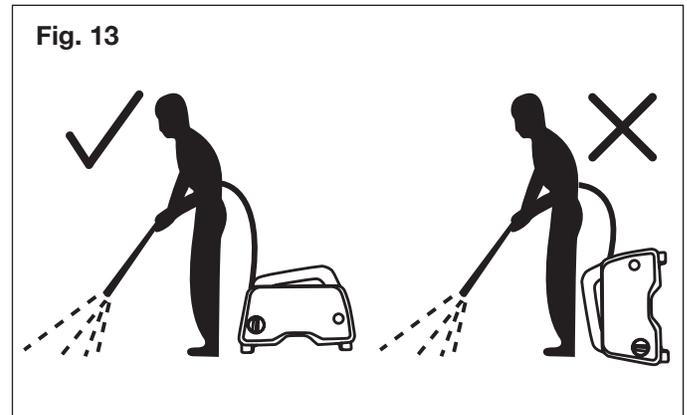
NOTE: To avoid gravity affecting the water flow, when using the water bladder, make sure the water bladder is placed on a higher or even surface with the pressure washer. Make sure the water bladder is not lower than the pressure washer.



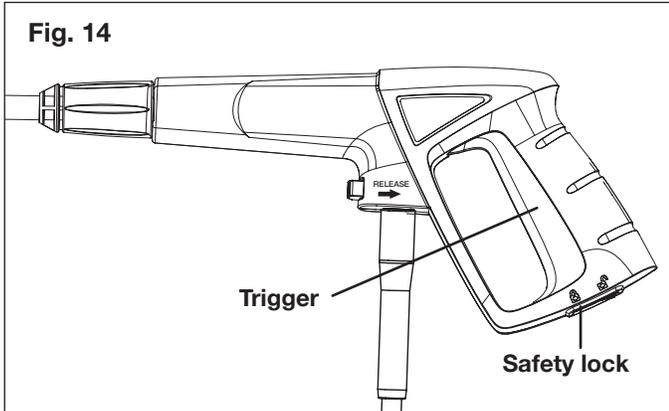
Starting + Stopping

IMPORTANT! This pressure washer is equipped with a micro-switch sensitive to water flow. This Total Stop System (TSS) senses water flow in the pump. When the trigger is released, water stops flowing through the pump. The TSS then automatically turns the motor off to protect the pump from overheating, thus saving energy and prolonging pump life.

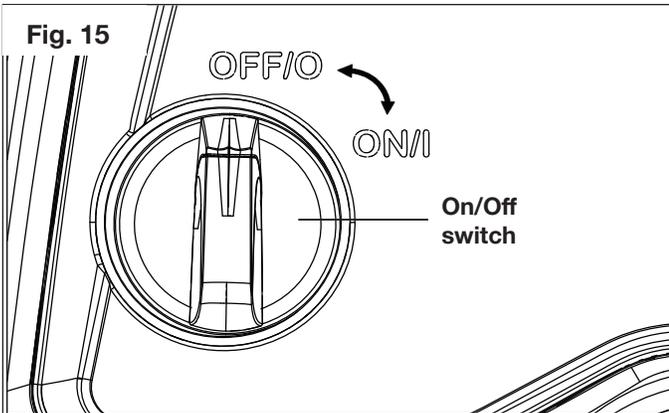
1. Position the washer as CLOSE as possible to the water supply or the water bladder.
2. The washer must be used on a secure and stable surface in a standing, upright position (Fig. 13).



3. If connected with tap water, turn the water supply tap on completely.
4. Unlock the safety lock, then press the trigger for a few seconds until the water flow is steady. Operating the pressure washer in this manner will allow air to escape and discharge residual pressure in the hose (Fig. 14). Release the trigger after all residual pressure is discharged.



5. Keeping the trigger pressed, turn the switch to the ON (I) position to start the pressure washer (Fig. 15).



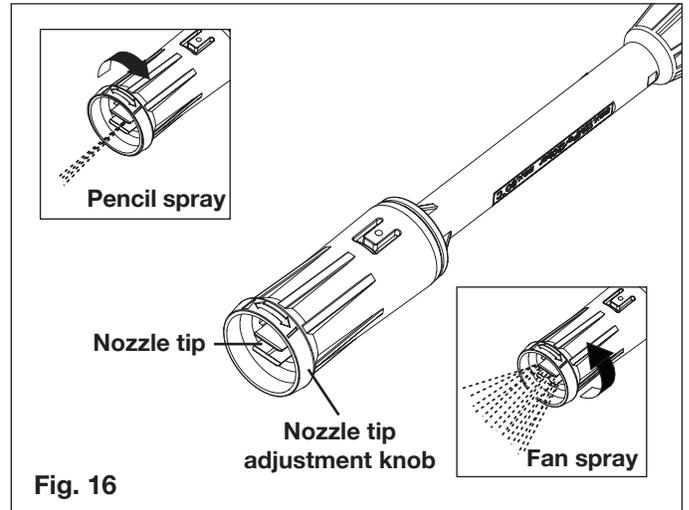
6. When re-starting the motor, always keep the trigger pressed.

NOTE: The motor only runs when the trigger is depressed and shuts off when the trigger is released.

Using the Adjustable Spray Wand

! WARNING! High-pressure jets can be dangerous if subject to misuse. The jet must not be directed at persons, pets, live electrical equipment, or the appliance itself.

1. The washer is equipped with an adjustable nozzle.
2. The nozzle tip can be adjusted from pencil spray to fan spray by turning the nozzle tip adjustment knob (Fig. 16).



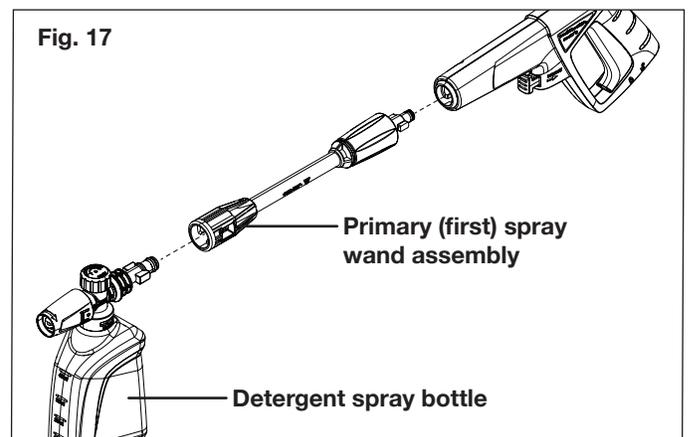
! WARNING! Do not adjust the nozzle while the trigger is squeezed. Failure to do so could result in damage.

Recommended cleaning procedure

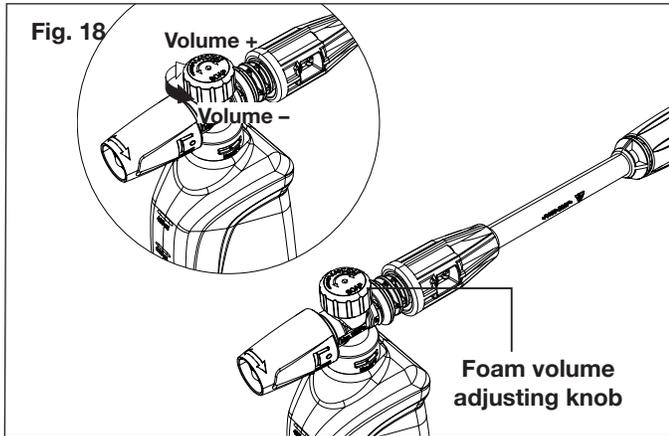
1. For additional cleaning power, the unit comes equipped with a detergent spray bottle.

CAUTION! Only use detergents specifically recommended for use with pressure washers, such as Sun Joe® HOUSE + DECK WASH (SPX-HDC1G), Sun Joe® SNOW FOAM AUTO WASH (SPX-FCS1G), or Sun Joe® HEAVY DUTY CLEANER (SPX-APC1G).

2. Load the bottle with a suitable, non-corrosive detergent and attach it to the primary (first) spray wand assembly, as shown (Fig. 17).



NOTE: The foam spray bottle is featured with a foam-volume adjustable knob. Follow the instructions as shown to use the spray bottle (Fig. 18).



3. Apply detergent from the bottom to the top of the dry surface to be cleaned. Applying detergent in this manner will dissolve dirt most effectively.

NOTE: Wetting the surface first is not recommended as it dilutes the detergent and reduces its cleaning ability.

4. Allow the detergent to remain on the surface for a short time before rinsing with the pressure washer. Do not allow the detergent to dry on the surface.

Shutting down

1. Turn the switch to the OFF (0) position.
2. Turn off the water source.
3. Hold the trigger to release water pressure.
4. Disconnect the garden hose from the water inlet on the unit. Or disconnect the water hose and the water bladder.
5. Disconnect the high-pressure hose connection on the trigger gun handle.
6. Release the trigger and engage the gun safety lock.

⚠ WARNING! Turn off the water supply and squeeze the trigger to depressurize the unit. Failure to do so could result in personal injury due to discharge of high-pressure water.

Taking a break

If you are taking a break of five minutes or more between cleaning tasks:

1. Engage the gun safety lock (Fig. 12).
2. Turn the switch to the OFF (0) position.

Storage

CAUTION! Always store your pressure washer in a location where the temperature will not fall below 32°F (0°C). The pump in this machine is susceptible to permanent damage if it freezes. **FREEZE DAMAGE IS NOT COVERED BY THE WARRANTY.**

- Store the pressure washer indoors in a dry, covered area where it is not subject to adverse weather conditions.
- It is important to store this product in a frost-free area.
- Always empty water from all hoses, the pump, and the detergent bottle (if using) before storing.
- Never store the pressure washer with the battery in a discharged condition. Recharge the unit before storage.

CAUTION! The use of a pump protector is recommended to prevent cold weather damage during storage over the winter months.

Winterizing + long-term storage

If you must store your pressure washer in a location where the temperature falls below 32°F (0°C), you can minimize the chance of damage to your machine by utilizing the following procedure:

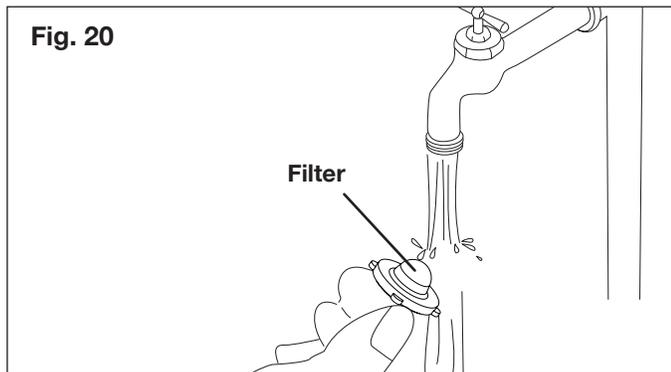
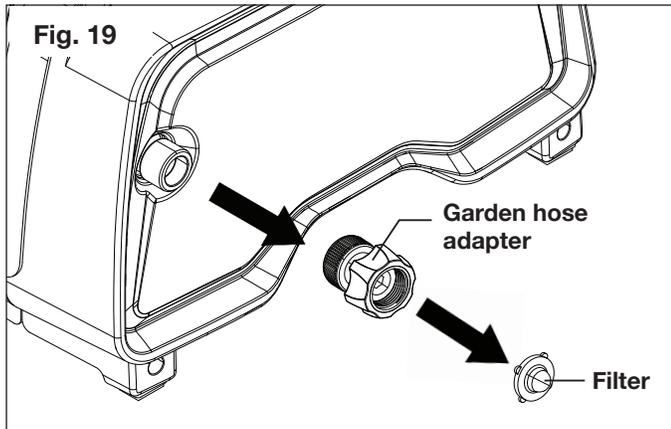
- Disconnect all water connections.
- Turn on the machine for a few seconds until the remaining water in the pump exits. Turn off immediately.
- Do not allow the high-pressure hose to become kinked.
- Store the machine and accessories in a room that does not reach freezing temperatures.
- Do not store near a furnace or other sources of heat that may dry out the pump seals.
- Operate the pressure washer with non-corrosive/non-toxic anti-freeze, a pump saver, or a pump protector before storing for the winter.

⚠ WARNING! Before reusing, completely flush the unit out with clear water. Anti-freeze products can damage paintwork, so you must ensure there is no anti-freeze left in the system before using it again.

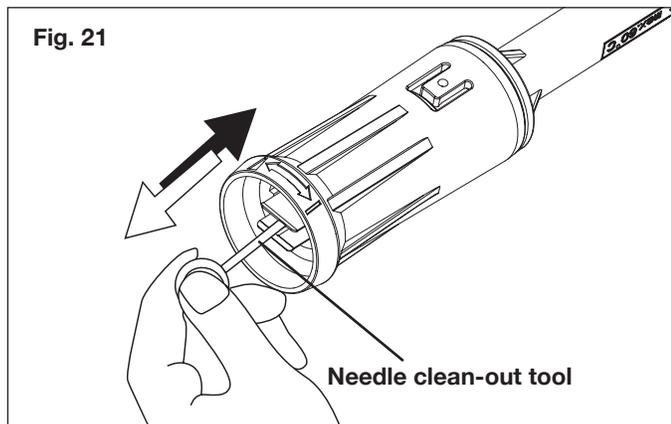
Maintenance

CAUTION! Before working on the pressure washer, switch off the unit.

1. To ensure good performance, check and clean the filter (Fig. 19). Remove garden hose adapter and the filter. Rinse the filter with warm water to prevent any foreign matter from clogging the pump (Fig. 20).



2. Clean the nozzle with the needle clean-out tool provided (Fig. 21). Remove the spray wand from the gun; remove any dirt from the nozzle hole and rinse.



Disposal

Recycling the washer

- Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities.
- Contact your local government agency for information regarding the collection systems available.
- If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.
- When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposal at least free of charge.

Recycling + Disposal

The product comes in a package that protects it against damage during shipping. Keep the package until you are sure that all parts have been delivered and the product is functioning properly. Recycle the package afterwards or keep it for long-term storage.



WEEE symbol. Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or local store for recycling regulations.

Battery Caution + Disposal

Always dispose of your battery pack according to federal, state, and local regulations. Contact a recycling agency in your area for recycling locations.

CAUTION! Even discharged battery packs contain some energy. Before disposing, use electrical tape to cover the terminals to prevent the battery pack from shorting, which could cause a fire or explosion.

⚠ WARNING! To reduce the risk of injury or explosion, never burn or incinerate a battery pack even if it is damaged, dead or completely discharged. When burned, toxic fumes and materials are emitted into the surrounding atmosphere.

1. Batteries vary according to device. Consult your manual for specific information.
2. Install only new batteries of the same type in your product (where applicable).
3. Failure to insert batteries in the correct polarity, as indicated in the battery compartment or manual, may shorten the life of the batteries or cause batteries to leak.
4. Do not mix old and new batteries.
5. Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium, Nickel Metal Hydride, or Lithium-Ion) batteries.
6. Do not dispose of batteries in fire.

- 7. Batteries should be recycled or disposed of as per state and local guidelines.

Service + Support

If your Sun Joe® SPX202C cordless pressure washer requires service or maintenance, please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

Model + Serial Numbers

When contacting the company, reordering parts, or arranging service from an authorized dealer, you will need to provide the model and serial numbers, which can be found on the decal located on the housing of the unit. Copy these numbers into the space provided below.

Record the following numbers from the housing or handle of your new product:	
Model #:	_____
Serial #:	_____

SPX202C-CHRG

Federal Communications Commission (FCC)

⚠️ WARNING! Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Class B device:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

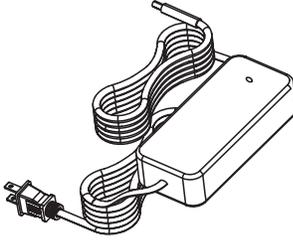
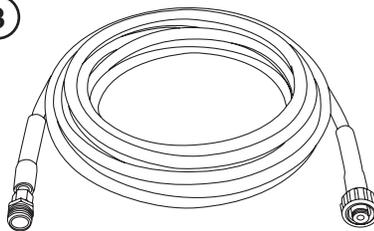
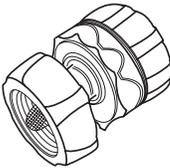
Troubleshooting

- Disconnect the unit from the electrical power supply before carrying out maintenance on the machine or when checking that its parts are in proper working order.
- To avoid unnecessary hassles, consult the following table before contacting customer service with any mechanical issues.

Problems	Possible Cause	Possible Solution
Machine refuses to start	<ul style="list-style-type: none"> • Battery is flat. • The battery protection system is active. 	<ul style="list-style-type: none"> • Charging the battery. • Turn off the unit and wait for 5 minutes, then turn on the unit again
Fluctuating pressure	<ul style="list-style-type: none"> • Pump sucking air. • Valves dirty, worn out, or stuck. • Pump seals worn out. 	<ul style="list-style-type: none"> • Check the hoses and connections are airtight. • Clean or replace valves/seals. • Please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) for assistance.
Machine stops	<ul style="list-style-type: none"> • Battery is flat. • Nozzle partially blocked. 	<ul style="list-style-type: none"> • Charging the battery. • Clean the nozzle.
Machine pulsating	<ul style="list-style-type: none"> • Air in inlet hose. • Inadequate supply of mains water. • Nozzle partially blocked. • Water filter blocked. • Hose kinked. 	<ul style="list-style-type: none"> • Allow machine to run by holding the trigger until regular working pressure resumes. • Check that the water supply corresponds to the specifications required. • WARNING! Avoid using long, thin hoses (minimum 1/2 in. diameter). • Clean the nozzle. • Clean the water inlet filter. • Straighten out the hose to remove any kinks/blockages.
Machine starts, but no water comes out	<ul style="list-style-type: none"> • Pump/hoses or accessories frozen. • No water supply. • Water inlet filter blocked. • Nozzle blocked. 	<ul style="list-style-type: none"> • Wait for pump/hoses or accessories to thaw. • Connect inlet water. • Clean the filter. • Clean the nozzle.

Optional Accessories

WARNING! ALWAYS use only authorized Snow Joe® + Sun Joe® replacement parts and accessories. NEVER use replacement parts or accessories that are not intended for use with this cordless pressure washer. Contact Snow Joe® + Sun Joe® if you are unsure whether it is safe to use a particular replacement part or accessory with your pressure washer. The use of any other attachment or accessory can be dangerous and could cause injury or mechanical damage.

Accessories	Item	Model
 <p>1</p>	<p>SPX202C Battery Charger</p>	<p>SPX202C-CHRG</p>
 <p>2</p>	<p>Sun Joe® House + Deck All-Purpose Pressure Washer Rated Concentrated Cleaner</p> <p>Sun Joe® Premium Snow Foam Pressure Washer Rated Car Wash Soap + Cleaner</p> <p>Sun Joe® All-Purpose Heavy Duty Pressure Washer Rated Cleaner + Degreaser</p>	<p>SPX-HDC1G</p> <p>SPX-FCS1G</p> <p>SPX-APC1G</p>
 <p>3</p>	<p>25-Foot Medium-duty Extension Hose for SPX Pressure Washer Series</p>	<p>SPX-25H</p>
 <p>4</p>	<p>Solid Brass Universal Quick Connector (Garden Hose to Pressure Washer Adapter)</p>	<p>SPX-UQC</p>

Sun Joe's complete line of premium pressure washer accessories and attachments make it easy to get your dirty work done, and also help you get the most out of your model!

SHOP ONLINE now at sunjoe.com

NOTE: Accessories are subject to change without any obligation on the part of Snow Joe® + Sun Joe® to provide notice of such changes. Accessories can be ordered online at sunjoe.com or via phone by contacting the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).



SNOW JOE® + SUN JOE® CUSTOMER PROMISE

ABOVE ALL ELSE, Snow Joe® + Sun Joe® are dedicated to you, our customer. We strive to make your experience as pleasant as possible. Unfortunately, there are times when a product does not work or breaks under normal operating conditions. We think it's important that you know what you can expect from us. That's why we created the Snow Joe® + Sun Joe® promise.

OUR PROMISE: Snow Joe® + Sun Joe® warrant new products for two years from the date of purchase. If your product does not work, or there's an issue with a specific part, we will fix this by either sending you a free replacement part or by sending you a new or comparable product at no charge. How cool is that! Before you know it, you'll be back in action cutting, sawing, mowing, washing and...?

PRODUCT REGISTRATION:

Snow Joe®, LLC ("Snow Joe® + Sun Joe®") strongly encourages you to register your purchase. You can register online at snowjoe.com/ProductRegistration, or by printing and mailing in a registration card available online from our website, or calling our Customer Service Department at **1-866-SNOWJOE (1-866-766-9563)**, or by e-mailing us at help@snowjoe.com. Failure to register your product purchase will not diminish your warranty rights. However, registering your purchase will allow Snow Joe® + Sun Joe® to better serve you with any of your customer service needs.

WHO CAN SEEK WARRANTY COVERAGE?

This Warranty is extended by Snow Joe® + Sun Joe® to the owner of this Machine (a "Machine" consists of a product powered by a motor) for residential and personal household use only. This Warranty does not apply to products used for commercial, rental or re-sale purposes. Should ownership of this machine change during the 2-year period, please update the Machine's owner information at snowjoe.com/ProductRegistration.

WHAT IS COVERED?

Snow Joe® + Sun Joe® warrants to the owner that if this Machine fails within 2 years from the date of purchase due to a defect in material or workmanship or as a result of normal wear and tear from ordinary household use, Snow Joe® + Sun Joe® will send a replacement part or product, as needed, free of charge and with free shipping to the original purchaser.

If, in Snow Joe® + Sun Joe®'s sole discretion, the failed Machine cannot be repaired with a part, Snow Joe® + Sun Joe® will elect to either (A) send a new Machine at no charge and with free shipping or (B) refund the full purchase price to the owner.

WHAT IS NOT COVERED?

This Warranty does not apply to the Machines that have been used commercially or in non-household applications. This Warranty does not cover cosmetic changes that do not affect performance. This Warranty is only valid if the Machine is used and maintained in accordance with the instructions, warnings and safeguards contained in the owner's manual. Snow Joe® + Sun Joe® will not be responsible for the cost of any unauthorized warranty repairs. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty.

Wearing parts like belts, augers, chains and tines are not covered under this warranty, and can be purchased at snowjoe.com or by calling **1-866-SNOWJOE (1-866-766-9563)**. Batteries are covered in full for 90-days from the date of purchase.

Repair, replacement or refund of the purchase price are the exclusive remedies of purchaser and the sole liability of Snow Joe® + Sun Joe® under this warranty. No employee or representative of Snow Joe® + Sun Joe® is authorized to make any additional warranty or any modification to this warranty which may be binding upon Snow Joe® + Sun Joe®. Accordingly, purchaser should not rely upon any additional statements made by any employee or representative of Snow Joe® + Sun Joe®. In no event, whether based on contract, indemnity, warranty, tort (including negligence), strict liability or otherwise, shall Snow Joe® + Sun Joe® be liable for any special, indirect, incidental, or consequential damages, including, without limitation, loss of profit or revenue.

Some states do not allow limits on warranties. In such states, the above limitations may not apply to you.

Outside the USA, other warranties may apply.



sunjoe.com