

# **ELECTRIC GRASS TRIMMER + EDGER**

12-INCH | 4-AMP

A Division of Snow Joe®, LLC

**Model TRJ601E-RM** 

Form No. SJ-TRJ601E-RM-880E-V1

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# **IMPORTANT!**Safety Instructions

# All Operators Must Read These Instructions Before Use

# **∆CAUTION!**

Before using this electric tool, carefully read and observe the safety rules and instructions listed below. Before starting work, make sure that you know how to stop the machine in case of an emergency. The incorrect use of this machine could cause serious injury. Keep these instructions in a safe place and on hand so that they can be consulted when required.

#### **∆CAUTION!**

The electric grass trimmer + edger should only be used for cutting lawns and for trimming along the borders of flower beds. Other uses of the trimmer + edger that are not indicated in these instructions could damage the trimmer + edger or seriously injure the operator.

#### **GENERAL Safety Rules**

**WARNING!** When using the electric grass trimmer + edger basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury, including the following:

#### A) FOR ALL DOUBLE-INSULATED APPLIANCES

- Replacement parts When servicing, use only identical replacement parts.
- 2. Polarized appliance connections To reduce the risk of electric shock, this appliance has a polarized plug (i.e. one blade is wider than the other) and will require the use of a polarized extension cord. The appliance plug will fit into a polarized extension cord only one way. If the plug does not fit fully into the extension cord, reverse the plug. If the plug still does not fit, obtain a correct polarized extension cord. This plug will fit into the polarized wall outlet only one way. If the plug still does not fit fully into the wall outlet, reverse the plug. If the plug still does not fit, contact a qualified electrician to install a proper wall outlet. Do not change the appliance plug, extension cord receptacle, or extension cord plug in any way.

#### **B) FOR ALL APPLIANCES**

**1. Avoid dangerous environments –** Do not use appliances in damp or wet locations. Do not use in rain.

- 2. Keep children and bystanders away Children and other spectators, including pets, should be kept at least 50 feet (15 meters) away from the work area. When the grass is cut, stones and debris contained in the grass can be picked up by the trimmer + edger and dispersed into the air. These flying projectiles can cause blindness or other bodily injury.
- 3. Dress properly Always wear suitable clothing when using the trimmer + edger to prevent head, hand, or feet injuries. Do not wear loose clothing or jewelry. They can get caught in moving parts.
- **4. Use safety glasses –** Also use safety footwear, snug-fitting clothing, protective gloves, hearing and head protection.
- **5. Use the right tools –** Do not use tools for any job except that for which they are intended.
- 6. AWARNING! To reduce the risk of electric shock, use only with an extension cord intended for outdoor use, such as an extension cord of cord type SW-A, SOW-A, STW-A, STOW-A, SJW-A, SJOW-A, SJTW-A, or SJTOW-A.
- Avoid unintentional starting Do not carry plugged-in tool with finger on the trigger. Make sure the switch is off before plugging in the tool.
- Do not abuse the cord Never carry the tool by the cord or yank the cord to disconnect it from the receptacle. Keep cord away from heat, oil, and sharp edges.
- **9.** Do not force the tool It will do the job better and with less likelihood of injury if it is used at the rate for which it was designed.
- **10. Do not overreach** Keep proper footing and balance at all times.
- 11. Stay alert Watch what you are doing. Use common sense. Do not operate the trimmer + edger when you are tired, or under the influence of aclcohol or drugs.
- 12. Disconnect the tool Turn the trimmer + edger off and disconnect the plug when: the trimmer + edger is not in use; it is left unattended; it is being examined because it is not working correctly; the power supply cable is damaged; the trimmer line is being removed or changed or when the trimmer + edger is being moved from one place to another.
- **13. Store idle tools indoors –** When not in use, tools should be stored indoors in a dry and high or locked-up place out of the reach of children.

- 14. Maintain tools with care Keep cutting edges sharp and clean for best performance and to reduce the risk of injury. Follow instructions for lubricating and changing accessories. Inspect the trimmer + edger periodically and replace if damaged. Repair the trimmer + edger only at an authorized service facility. Keep handles dry, clean, and free from oil and grease.
- 15. Checked for damaged parts Before continuing to use the trimmer + edger, a guard or other part that is damaged should be carefully checked to determine that it will operate properly and perform its intended function. Check for the alignment of moving parts, binding of moving parts, breakage of parts, mounting, and any other condition that may affect the trimmer + edger's operation. A guard or other part that is damaged should be properly repaired or replaced by an authorized service center unless indicated elsewhere in this manual.

# C) ADDITIONAL SAFETY INSTRUCTIONS FOR GRASS TRIMMER + EDGER

- 1. Keep guards in place and in working order.
- 2. Keep hands and feet away from the cutting area.

### **∆CAUTION!**

The safety guard is critical to the safety of the operator and the safety of people standing within a safe distance of the trimmer + edger. The safety guard keeps the trimmer + edger in good working order and must always be in place during operation.

- Do not try to stop the cutting device (nylon line) with your hands. Always let it come to a stop by itself.
  - **WARNING!** After switching off the tool, the cutting device continues to rotate for a few seconds.
- Only use the original type of nylon line. Do not under any circumstances use metal line instead of nylon line.
- Do not use the tool to cut grass which is not on the ground. For example, do not cut grass growing on walls or rocks.
- Do not switch on the tool in an enclosed or poorly ventilated space or in the presence of flammable and/or explosive substances such as liquids, gases and powders.
- Only cut during broad daylight or with adequate artificial light.
- Check that all grass cuttings and dirt have been removed from the ventilation vents.
- Do not cross roads or gravel paths while the tool is still running.
- When the tool is not in use, store it in a dry place and out of reach of children.
- After use, disconnect the tool from the power supply and check for damage. If you have the slightest doubt about the condition of the tool, contact an authorized service center.
- Only use the tool according to the instructions given in this manual.
- · Check regularly that the screws are tight.
- Do not try to repair the tool or access internal parts.
   Contact an authorized service center.

# **Electrical Safety**

- Ground fault circuit interrupter (GFCI) protection should be provided on the circuit(s) or outlet(s) to be used for this electric trimmer + edger. Receptacles are available having built-in GFCI protection and may be used for this measure of safety.
- To prevent electric shock, use only with an extension cord suitable for outdoor use, such as SW-A, SOW-A, STW-A, STOW-A, SJW-A, SJOW-A, SJTW-A, or SJTOW-A.

Before use, check that the extension cord is in good condition. When using an extension cord, make sure to use one heavy enough to carry the current your product will draw. For lengths more than 50 ft (15 m), a No.14 AWG (or greater) extension cord should be used. An undersized cord will cause a drop in line voltage resulting in loss of power and overheating.

# $\mathbf{M}$

#### **WARNING**



# Electric shock may cause SEVERE INJURY or DEATH. Heed these warnings:

- Do not allow any part of the electric trimmer + edger to make contact with water while it is in operation. If the appliance becomes wet while turned off, wipe dry before starting.
- Use only a UL-, CSA-, or ETL-rated extension cord for outdoor, all-weather use, such as the Snow Joe®+ Sun Joe® Power Joe SJTW-A 14-gauge 50-foot extension cord with lighted end (Model PJEXT50-B). Visit snowjoe.com to purchase this extension cord online or, to order by phone, call 1-866-SNOWJOE (1-866-766-9563).
- Do not use an extension cord over 100 ft (30 m).
- Do not touch the appliance or its plug with wet hands or while standing in water. Wearing rubber boots offers some protection.

#### **EXTENSION CORD CHART**

Cord Length:	50 ft (15 m)	100 ft (30 m)
Min. Wire Gauge (A.W.G.):	16	14

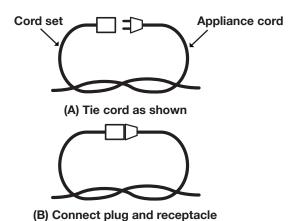
3. To reduce the risk of electric shock, this appliance has a polarized plug (i.e. one blade is wider than the other). Use this appliance only with a polarized UL-, CSA-, or ETL-listed extension cord recommended for outdoor, all-weather use.

The appliance plug will fit into a polarized extension cord only one way. If the appliance plug does not fit fully into the extension cord, reverse the plug. If the plug still does not fit, obtain a correct polarized extension cord. A polarized extension cord will require the use of a polarized wall outlet. The extension cord plug will fit into the polarized wall outlet only one way. If the plug does not fit fully into the wall outlet, reverse the plug. If the plug still does not fit, contact a qualified electrician to install

the proper wall outlet. Do not modify the appliance plug, extension cord receptacle, or extension cord plug in any way.

4. To prevent the appliance cord from disconnecting from the extension cord during operation, use the onboard extension cord restraint hook and/or make a knot with the two cords as shown in Table 1.

Table 1. Method of Securing Extension Cord



5. Do not abuse the cord. Never pull the trimmer + edger by the cord or vank the cord to disconnect it from the

by the cord or yank the cord to disconnect it from the receptacle. Keep the cord away from heat, oil, and sharp edges.

#### **Double-Insulated Appliances**

In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be performed only by qualified service personnel at an authorized Snow Joe® + Sun Joe® dealer. Replacement parts for a double-insulated appliance must be identical to the parts they replace. A double-insulated appliance is marked with the words "Double Insulation" or "Double Insulated." The symbol  $\Box$  (square within a square) may also be marked on the appliance.

DOUBLE-INSULATED: GROUNDING NOT REQUIRED. WHEN SERVICING, USE ONLY IDENTICAL REPLACEMENT PARTS.

This electric trimmer + edger is double-insulated, eliminating hanger for a separate grounding system. Use only identical estated hent parts. Read the instructions before servicing double-insulated appliances. Use this electric trimmer + edger only as described in this manual.

⚠WARNING! Some dust and debris created by the use of the tool could contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Some examples of these chemicals are:

- · Chemicals in fertilizers
- Compounds in insecticides, herbicides, and pesticides
- · Arsenic and chromium from chemically treated lumber

Your risk from exposure to these chemicals varies, and depends on how often you do this type of work. To reduce your exposure, work in a well-ventilated area and with approved safety equipment, such as dust masks that are specially designed to filter out microscopic particles.

⚠WARNING! California Proposition 65:
This product contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

# **Safety Symbols**

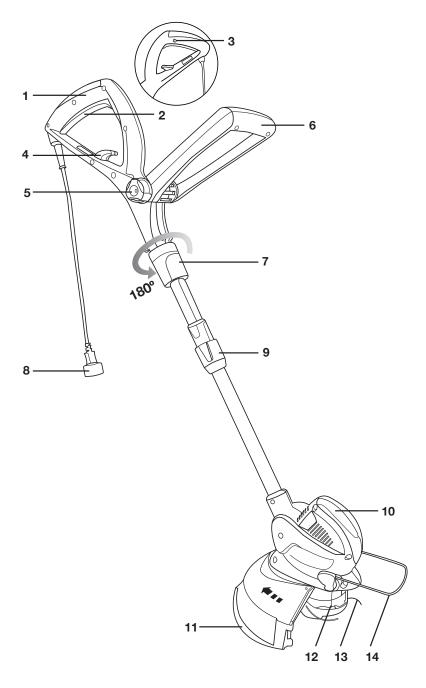
The following table depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand, and follow all instructions in the user manual(s) before attempting to assemble and operate.		Keep bystanders and children a safe distance away.
<u></u>	SAFETY ALERT – Indicates a precaution, a warning, or a danger.	117 N. 11 117 N. 11 117 N. 11 111 N. 11	WARNING! Do not expose the unit to rain or wet conditions.
	WEAR EYE AND HEARING PROTECTION – For protection against injury, wear ear defenders and safety goggles.		Beware of flying objects and debris.
	Wear safety gloves during use to protect hands.		Wear non-slip footwear that will protect your feet and improve your footing on slippery surfaces.
	Immediately remove the plug from the mains if the power cable is damaged, frayed, or entangled. Always keep the power cable away from heat, oil and sharp edges.		WARNING! Turn the machine OFF and disconnect it from the power supply before inspecting, cleaning, changing accessories, or conducting any other maintenance task.
	DOUBLE INSULATION – When servicing, use only identical replacement parts.		DANGER! Beware of thrown objects to bystanders. Keep bystanders at least 15 m (50 ft) away from the machine.

# **Know Your Electric Grass Trimmer + Edger**

Read the owner's manual and safety instructions carefully before operating the electric grass trimmer + edger. Compare the illustration below to the electric trimmer + edger in order to familiarize yourself with the location of the various controls and adjustments. Save this manual for future reference.

- 1. Rear handle
- 2. ON/OFF trigger switch
- 3. Safety lock button
- 4. Extension cord restraint hook
- 5. Handle knob
- 6. Adjustable auxiliary handle
- 7. Locking lever
- 8. Appliance cord
- 9. Telescopic shaft adjustment knob
- 10. Shroud
- 11. Safety guard
- 12. Cooling fan
- 13. Nylon cutting line
- 14. Edger guide + flower guard



#### **Technical Data**

Rated Voltage	120 V ~ 60 Hz	Line Diameter	0.063 in. (1.6 mm)
Power	4 A	Spool Length	20 ft (6 m)
No Load Speed	8,800 rpm	Spool Advance	Bump Feed
Cutting Swath	12 in. (30 cm)	Weight	5 lbs (2.3 kg)

# Unpacking

#### **Carton Contents**

- · Grass trimmer + edger
- · Safety guard
- · Auxiliary handle
- · Handle bolt and screws
- · Manual with registration card
- Carefully remove the electric grass trimmer + edger and check to see that all of the above items are supplied.
- 2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

**NOTE:** Do not discard the shipping carton and packaging material until you are ready to use the electric grass trimmer + edger. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations or save the packaging for long-term product storage.

**IMPORTANT!** The equipment and packaging material are not toys. Do not let children play with plastic bags, foils, or small parts. These items can be swallowed and pose a suffocation risk!

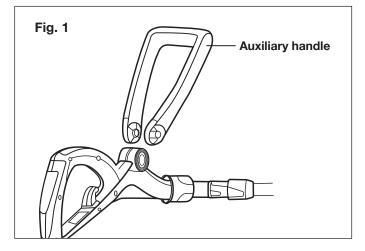
# **Assembly**

Before using the electric grass trimmer + edger, follow these instructions to assemble:

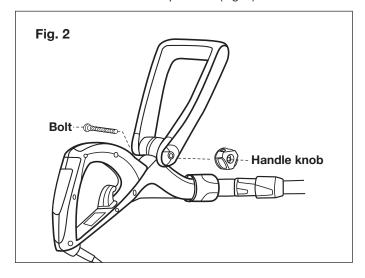
**NOTE: Observe correct mains voltage –** The voltage of the power source must match the voltage specified on the nameplate of the unit.

#### **Fitting Auxiliary Handle**

- 1. Remove the trimmer + edger and parts from the box.
- 2. Place the handle on the tool as shown (Fig. 1).



- 3. Adjust the handle to the most comfortable position.
- **4.** Assemble the auxiliary handle on the machine by inserting the handle knob into the auxiliary handle and tightening the handle with the bolt provided (Fig. 2).

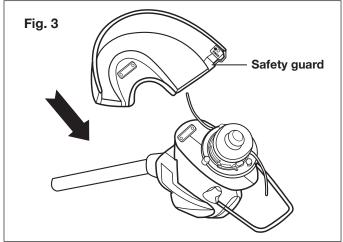


Make sure that the handle assembly is tightly fixed to the machine body.

#### **Fitting the Safety Guard**

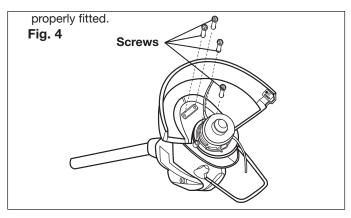
**WARNING!** The guard must be properly installed. The guard provides partial protection from the risk of thrown objects to the operator and other bystanders.

- 1. Unplug the tool and remove the screws from the motor housing.
- 2. Place the safety guard in the direction of the arrow shown to align it with the screw holes on the motor housing (Fig. 3).



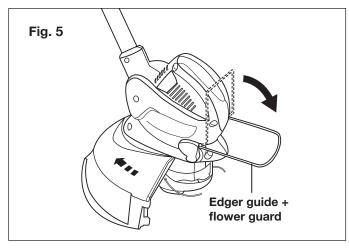
**3.** Firmly press the safety guard into place and secure it to the trimmer head with the screws provided (Fig. 4).

**NOTE:** Never use the tool unless the safety guard is



#### **Edger Guide + Flower Guard**

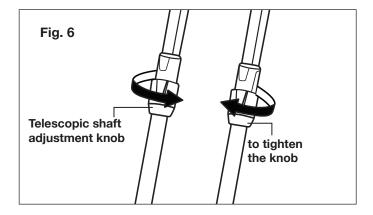
1. To use the edger guide + flower guard, flip it down from its stored position (Fig. 5).



**2.** The edger guide + flower guard can be flipped up so it stores against the motor housing for convenient storage, when not in use (Fig. 5).

### **Adjusting the Telescopic Shaft**

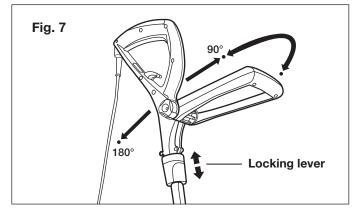
- 1. Loosen the telescopic shaft adjustment knob.
- 2. Pull and adjust the shaft to a comfortable height (Fig. 6).
- **3.** Tighten the knob once the desired length is achieved (Fig. 6).



#### Adjusting the Angle of Cutting Head

**WARNING!** Always unplug the trimmer + edger before making any adjustments to the trimmer + edger.

- 1. Slide the locking lever down and hold (Fig. 7).
- 2. Twist the operation handle to the desired position.
- 3. Release the locking lever.

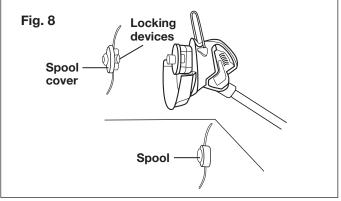


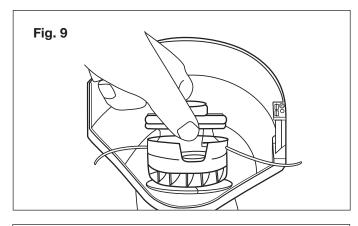
▲ WARNING! Never use steel, wire, rope, string, or other materials as cutting line. Other materials can break off during cutting and become a dangerous missile that can cause serious injury.

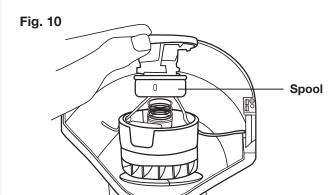
# **Application**

#### **Replacing the Spool**

- 1. Disconnect the main plug.
- 2. Press together both locking device tabs on the spool cover and remove the cover (Figs. 8-9).
- 3. Remove the spool from the spool cover (Fig. 10).
- 4. Remove the spring and clean out any dirt or grass residue.



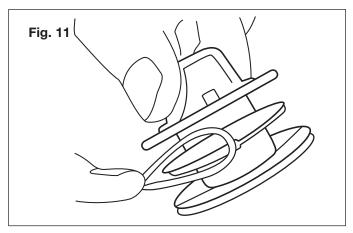




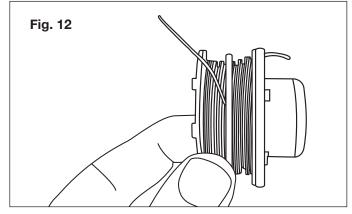
#### Winding the Line

**NOTE:** A dual-line factory wound spool (Model TRJ601ERS) is available for easy spool replacement on the TRJ601E-RM electric grass trimmer + edger. Visit www.snowjoe.com to purchase. Should you wish to wind the line yourself, the instructions are provided below. Self-winding, however, is **NOT** recommended because if the line is not wound properly it can cause the trimmer + edger's bump feed system to malfunction. For this reason, users are strongly urged to purchase the pre-wound spool.

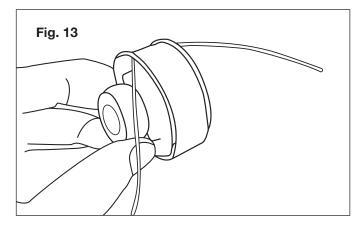
 The spool can hold 20 ft (6 m) of line. Remove the white cover. Holding the loose ends of the line together with one hand, find the center of the line with the other hand and hook this center loop into the groove on the spool as shown in Fig. 11.



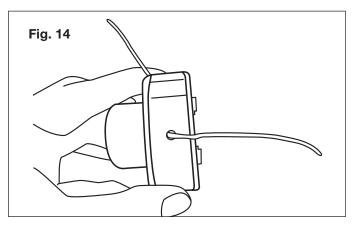
2. Wind the line following the directional arrows on the spool housing and hook the two ends into the side grooves (Fig. 12).



3. Firmly place the white cover on the spool and pull the two ends approximately 3.5 inch (9 cm) out of the spool (Fig. 13).



**4.** Along the groove, slide the line into the hole in the spool cover (Fig. 14).

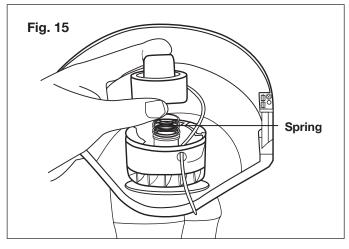


**5.** Prepare to assemble the spool into the trimmer + edger.

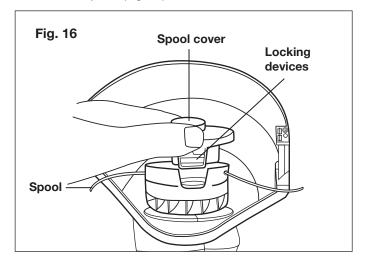
#### Assembling the Spool

**NOTE:** A dual-line factory wound spool (Model TRJ601ERS) is available for easy spool replacement on the TRJ601E-RM electric grass trimmer + edger. Visit www.snowjoe.com to purchase. When using the factory wound spool, keep the protective white cover encasing the line in place, then follow the directions below to feed the line into the grass trimmer + edger.

1. Insert the spring into the shroud and thread the line into the hole as shown in Fig. 15.

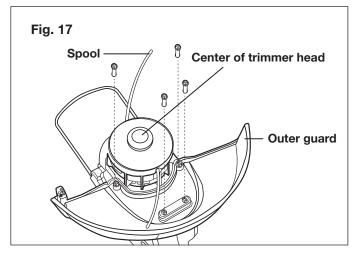


2. Place the spool cover on the spool and press it firmly down until the locking devices of the spool cover securely click into place (Fig. 16).



#### **Check Length of Nylon Cutting Line**

 Pull the line to the inner edge of the outer safety guard. If the line is too short (i.e. less than 50 mm from the inside edge of the safety guard), push down on the center of the trimmer + edger head and simultaneously pull the line a few centimeters past the edge of the safety guard (Fig. 17).



#### To Increase Line Length

**NOTE:** The grass trimmer + edger comes with a full line spool. The line wears down during work. To feed in new line:

- 1. Switch the machine on and press the head of the spool firmly against the ground.
- **2.** The line will automatically be released by centrifugal force. The trimmer line will be cut to the right length by the blade on the spool cover.

# **Operation**

The electric grass trimmer + edger is designed to cut grass and weeds under bushes, and on slopes and edges that cannot be reached with the lawn mower. The trimmer + edger must be used outdoors only, at an ambient temperature between 0°C and 45°C.

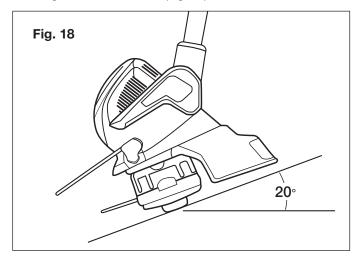
▲ WARNING! Remove stones, loose pieces of wood and other objects from the cutting area. The trimmer line continues to rotate for a few seconds after the trimmer + edger is switched off. Let the motor come to a complete stop before switching the trimmer + edger back on. Do not rapidly switch the trimmer + edger off and on.

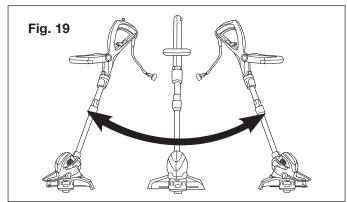
#### ON + OFF Switch

- To switch the grass trimmer + edger ON, press and hold the safety button, then squeeze the ON/OFF trigger and release the safety button.
- 2. To switch OFF, release the ON/OFF trigger.

#### **Cutting Grass**

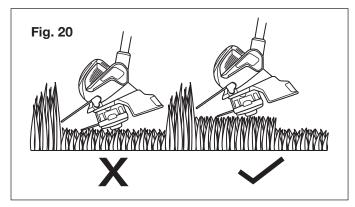
- Move the grass trimmer + edger left and right, keeping it a safe distance away from the body. The trimmer + edger can efficiently cut grass up to a height of 6 in. (15 cm). Cut higher grass in stages.
- 2. When using the trimmer + edger, hold it at an angle of about 20° to the ground (Fig. 18) and swing the trimmer + edger from side to side (Fig. 19).





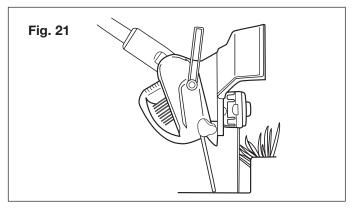
# ⚠WARNING! Do not overload the trimmer + edger

 Cut in small sections to maximize the trimmer + edger's efficiency and keep the trimmer + edger running at high speed (Fig. 20).



#### **Trimming Edges**

- 1. Guide the grass trimmer + edger along the edge of the lawn. Avoid contact with paved surfaces, stone or garden walls, as this will wear the line rapidly.
- 2. Use the edge of the guard as a guide when cutting near fences and walls (Fig. 21).
- **3.** Move the trimmer + edger in a backwards direction when trimming around edges to avoid damage.



# **Maintenance**

**WARNING!** Before performing any maintenance task, cut off the electric power supply by disconnecting the plug from the extension cord.

**WARNING!** Always wear protective gloves during maintenance tasks. Do not carry out maintenance when the engine is running or hot.

**WARNING!** Use only original manufacturer's replacement parts, accessories and attachments. Failure to do so can cause potential injury and poor performance.

- Before conducting any maintenance task, make sure the trimmer + edger is unplugged.
- Only the maintenance operations described in this manual may be carried out by the user. For repairs that have not been explained in these instructions, contact an authorized service center.
- Check all screws regularly to ensure that they are tightly secured.
- Only use original replacement parts. These spare parts are designed specifically for this device and are the only ones suitable for replacement. Other replacement parts will not only lead to an invalidation of the warranty, but also may endanger you and your environment.
- · Do not spray or wet the appliance with water.
- Do not use detergents or solvents as these could ruin the trimmer + edger. The plastic parts can be easily damaged by chemical agents.
- If the cutting blade no longer cuts or breaks, replace it by contacting an authorized service center.

#### **IMPORTANT:**

To ensure product safety and reliability, repairs, maintenance and adjustments should be performed by authorized service centers or other qualified service organizations that utilize identical replacement parts for their repairs.

# **Storage**

Follow these recommendations for storing the grass trimmer + edger.

- Clean the grass trimmer + edger thoroughly before storing.
- Store the trimmer + edger in a stable and safe position out of the reach of children. Keep the trimmer + edger in a dry place where the temperature is not too hot or too cold.
- Do not store the grass trimmer + edger resting against the floor. Hang it by the upper handgrip so that the guard does not touch anything. If the guard rests against a surface, its shape and dimensions could be permanently altered, and could render the machine unsafe to use.

# Service + Support

If your Sun Joe® Trimmer Joe TRJ601E-RM Electric Grass Trimmer + Edger requires service or maintenance, please call the

Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

#### Model + Serial Numbers

When contacting the company, reordering parts, or arranging service from an authorized dealer, you will need to provide the model and serial numbers, which can be found on the decal located on the housing of the unit. Copy these numbers into the space provided below.

new product:  T   R   J   6   0   1   E	Model #:   -								
Serial #:									
	1 1 1 1	1	1	1	1	1	1	1	

# **Troubleshooting**

Problems	Possible Cause	Possible Solution
The motor does not run or the tool runs slowly.	<ul> <li>Power failure/unit not plugged into a working receptacle.</li> <li>Spool housing cannot rotate freely.</li> <li>Cutting line does not protrude.</li> </ul>	<ul> <li>Check to make sure the unit is plugged into a working outlet. Make sure the extension cord is not damaged.</li> <li>Remove the spool and clean the slots; carefully remove any grass and weeds or other debris.</li> <li>Cut the spool line off so that it just reaches the line trimming blade.</li> <li>Take the trimmer + edger to an authorized service center if the trimmer + edger does not start after completing these checks.</li> </ul>
Bump line feed does not work.	<ul> <li>Trimming blade bound with accumulated grass.</li> <li>Bump feed out of line.</li> <li>Spool bound up.</li> <li>Bump feed is dirty.</li> <li>Spool line twisted when refilled.</li> <li>Not enough line is exposed.</li> </ul>	<ul> <li>Stop the machine and clean the trimming blade.</li> <li>Install a new spool of cutting line.</li> <li>Clean the bump feed.</li> <li>Remove the spool cover and pull the cutting line until it reaches the trimming blade.</li> </ul>

### **Accessories**

**WARNING!** ALWAYS use only authorized Snow Joe® + Sun Joe® replacement parts and accessories. NEVER use replacement parts or accessories that are not intended for use with this electric trimmer + edger. Contact Snow Joe® + Sun Joe® if you are unsure whether it is safe to use a particular replacement part or accessory with your electric trimmer + edger. The use of any other attachment or accessory can be dangerous and could cause injury or mechanical damage.

,	Accessories	Item	Model
1		Dual-line pre-wound spool for TRJ601E	TRJ601ERS
2		Snow Joe® + Sun Joe® universal wall bracket	SJWB

**NOTE:** Accessories are subject to change without any obligation on the part of Snow Joe® + Sun Joe® to provide notice of such changes. Accessories can be ordered online at snowjoe.com or via phone by contacting the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).



#### SNOW JOE® + SUN JOE® REFURBISHED GOODS WARRANTY

#### **GENERAL CONDITIONS:**

Snow Joe® + Sun Joe® operating under Snow Joe®, LLC warrants this refurbished product to the original purchaser for 90 days against defects in material or workmanship when used for normal residential purposes. If a replacement part or product is needed, it will be sent free of charge to the original purchaser except as noted below.

The duration of this warranty applies only if the product is put to personal use around the household. It is the owner's responsibility to correctly perform all maintenance and minor adjustments explained in the owner's manual.

#### HOW TO OBTAIN YOUR REPLACEMENT PART OR PRODUCT:

To obtain a replacement part or product, please visit snowjoe.com/help or email us at <a href="help@snowjoe.com">help@snowjoe.com</a> for instructions. Please be sure to register your unit beforehand to speed up this process. Certain products may require a serial number, typically found on the decal affixed to the housing or guard of your product. All products require a valid proof of purchase.

#### **EXCLUSIONS:**

- Wearing parts like belts, augers, chains and tines are not covered under this warranty. Wearing parts can be purchased at snowjoe.com or by calling 1-866-SNOWJOE (1-866-766-9563).
- Batteries are covered in full for 90-days from the date of purchase.

Snow Joe® + Sun Joe® may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating Snow Joe® + Sun Joe® to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

This warranty is intended to cover product defects only. Snow Joe®, LLC is not liable for indirect, incidental or consequential damages in connection with the use or misuse of the Snow Joe® + Sun Joe® products covered by this warranty. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty. Some states do not allow exclusions of incidental or consequential damages so the above exclusions may not apply in all states. This warranty may give you specific legal rights in your state.

#### **HOW TO REACH US:**

We're here to help Monday through Friday from 9AM to 6PM EST. You can reach us at 1-866-SNOWJOE (1-866-766-9563), online at snowjoe.com, via email at <a href="help@snowjoe.com">help@snowjoe.com</a> or tweet us @snowjoe.

#### **EXPORTS:**

Customers who have purchased Snow Joe® + Sun Joe® products exported from the United States and Canada should contact their Snow Joe® + Sun Joe® distributor (dealer) to obtain information applicable to your country, province or state. If for any reason, you are not satisfied with the distributor's service, or if you have difficulty obtaining warranty information, contact your Snow Joe® + Sun Joe® seller. If in the event your efforts are unsatisfactory, please reach out to us directly.



snowjoe.com

⚠WARNING! This product or its power cord contains chemicals, including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information go to www.P65Warnings.ca.gov.

⚠WARNING! Some dust created by power sanding, sawing, grinding, drilling, and other construction activities contains chemicals known [to the State of California] to cause cancer, birth defects, or other reproductive harm. Some examples of these chemicals are:

- lead from lead-based paints,
  crystalline silica from bricks and cement and other masonry products, and
- arsenic and chromium from chemically-treated lumber.

Your risk from these exposures varies, depending on how often you do this type of work. To reduce your exposure to these chemicals: work in a well ventilated area, and work with approved safety equipment, such as those dust masks that are specifically designed to filter out microscopic particles. For more information go to www.P65Warnings.ca.gov.