



OPERATOR'S MANUAL

A Division of Snow Joe®, LLC

CORDLESS HEDGE TRIMMER – CORE TOOL
100-VOLT MAX* | 24-INCH

Model iON100V-24HT-CT-RM

Form No. SJ-iON100V-24HT-CT-RM-880E-M-V1

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IMPORTANT!


Safety Instructions


All Operators Must Read These Instructions Before Use


Always follow these safety guidelines. Failure to do so may result in serious bodily injury or death.

General Safety WARNINGS!

You and any other operator of this hedge trimmer must read, understand, and follow these instructions in their entirety. Failure to follow these instructions may result in **ELECTRIC SHOCK**, **FIRE**, and/or serious **PERSONAL INJURY**.

Notice the personal safety alert symbol  used in this manual to draw your attention to a **WARNING** given along with the particular operating instruction. This means that the operation requires special **ATTENTION**, **CAUTION**, and **AWARENESS**.

 **WARNING!** This unit can be dangerous! Careless or improper use can cause serious injury.

 **WARNING!** The moving blades can cut you. Keep hands and feet away from the blades and the cutting area.


Before using the hedge trimmer, familiarize yourself with the controls, especially how to stop the hedge trimmer in an emergency. The only individuals who should use the hedge trimmer are those who thoroughly understand these instructions and know how to properly operate the unit. Children should never be allowed access to the hedge trimmer.

Retain this manual for future reference and reread it at the start of each trimming season.

1. **Keep work area clean and well-lit** – Cluttered, dark areas invite accidents.
2. **Replacement parts** – When servicing this unit, use only identical replacement parts.
3. **Keep children, bystanders, and pets away** – All spectators, including pets, should be kept a safe distance away from the work area.
4. **Know your product** – Know how to start and stop the machine. Be thoroughly familiar with the controls.
5. **Use the right tool** – Do not use this machine for any job except that for which it was intended.

6. **Dress properly** – Do not wear loose clothing or jewelry as such articles can become caught in moving parts. Wear a protective covering to contain long hair. Wearing rubber gloves and substantial non-slip footwear is recommended when working outdoors.

7. **Avoid accidental starting** – Do not carry the hedge trimmer with your finger on the switch. Make sure the switch is off before inserting the battery.

 **CAUTION!** Moving parts will continue to run for several seconds after turning off the machine.

8. **Moving parts** – Keep hands and feet away from moving parts. Keep guards in place and in proper working order.

9. **Do not force the tool** – It will perform better with less likelihood of personal or mechanical injury if it is used at the rate for which it was designed.

10. **Do not overreach** – Keep proper footing and balance at all times.

11. **Use safety glasses** – Also use safety footwear, snug-fitting clothing, protective gloves, hearing, and head protection.

12. **Remove the battery** – Remove the battery when it is not in use, before servicing it, when changing accessories, and when performing any other maintenance task.

13. **Store idle tool indoors** – When not in use, the hedge trimmer should be stored indoors in a dry and high or locked-up place out of the reach of children.

14. **Maintain the hedge trimmer with care** – Keep the cutting edges sharp and clean for optimal performance and to reduce the risk of injury. Keep the handles dry, clean, and free from oil and grease. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use. Many accidents are caused by poorly maintained power tools. Follow the additional recommendations described in the maintenance section of this manual.

15. **Avoid dangerous environments** – Do not use the hedge trimmer in rain or in damp or wet locations. Do not operate the hedge trimmer in gaseous or explosive atmospheres or use the hedge trimmer near flammable or combustible liquids. Motors in these tools normally spark, and the sparks might ignite fumes.

16. **Stay alert** – Watch what you are doing. Use common sense. Do not operate the hedge trimmer when you are tired or under the influence of drugs, alcohol, or other medication.

17. **Check for damaged parts** – Before further use of the appliance, a guard or other part that is damaged should be carefully checked to determine that it will operate properly and perform its intended function. Check for alignment of moving parts, binding of moving parts, breakage of parts, mounting, and any other condition that may affect its operation. A guard or other part that is damaged should be properly repaired or replaced. Contact the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) for assistance.

Additional Safety Rules for Hedge Trimmer

1. Remove any adjusting key or wrench before turning the power tool on. A wrench or key left attached to the rotating part of the power tool may result in personal injury.
2. If devices or facilities are available for the extraction and collection of dust, ensure these are connected or properly used. Use of these devices can reduce dust related hazards.
3. Remove any blade that has been damaged. Always make sure that the blade is installed correctly and securely fastened before each use. Failure to do so can cause serious injury.
4. Hold the hedge trimmer by insulated gripping surfaces only, because the cutter blade may contact hidden wiring. Cutter blades contacting a "live" wire may electrify exposed metal parts of the power tool and could give the operator an electric shock.
5. Maintain a firm grip on both handles while cutting with the blades. Keep the blades away from body.
6. Hold hedge trimmer properly, e.g., with both hands if two handles are provided. Loss of control can cause personal injury.
7. Check the hedge for foreign objects before operation, e.g., center fences. Take care that the cutting device does not come in contact with wire or other metal objects.
8. Service on the product must be performed by qualified repair personnel only. Service or maintenance performed by unqualified personnel could result in injury to the user or damage to the product.
9. Keep all parts of the body away from the cutting blades. Do not remove cut material or hold material to be cut when blades are moving. Make sure the switch is off and the battery is removed when clearing jammed material. A moment of inattention while operating the hedge trimmer may result in serious personal injury.
10. Carry the hedge trimmer by the handle with the cutting blade stopped. When transporting or storing the hedge trimmer always keep the blades covered. Proper handling of the hedge trimmer will reduce possible personal injury from the cutter blades.
11. Do not use the hedge trimmer if the switch does not turn it on and off. Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
12. Use the hedge trimmer and accessories in accordance with these instructions, taking into account the working conditions and the work to be performed. Use of the power tool for operations different from intended use could lead to a hazardous situation.

Training

1. Read the instructions carefully. Be familiar with the controls and the proper use of the product.
2. Never allow people unfamiliar with these instructions or children to use the product. Local regulations can restrict the age of the operator.
3. Keep in mind that the operator or user is responsible for accidents or hazards occurring to other people or their property.

Preparation

1. This product can cause serious injuries. Read the instructions carefully for the correct handling, preparation, maintenance, starting and stopping of the product. Become familiar with all controls and the proper use of the product.
2. Never allow children to use the hedge trimmer.
3. Never operate the product while people, especially children, or pets are nearby.
4. Dress properly. Do not wear loose clothing or jewellery, which can be caught in moving parts. Use of sturdy gloves, non-skid footwear and safety glasses is recommended.
5. Wear eye protection and stout shoes at all times while operating the product.
6. If the cutting attachment strikes any foreign object or the product starts making any unusual noise or vibration, switch the product off, remove the battery, allow the product to stop and take the following steps:
 - inspect for damage;
 - check for, and tighten, any loose parts;
 - have any damaged parts repaired or replaced with parts having equivalent specifications.

Operation

1. Use the product only in daylight or good artificial light.
2. Never operate the product with damaged guards or shields or without guards or shields in place.
3. Keep hands and feet away from the cutting device at all times and especially when switching on the motor.
4. Before using the product and after any impact, check for signs of wear or damage and repair as necessary.
5. Always remove the battery

- whenever leaving the product unattended;
 - adjusting the working position of the cutting device;
 - before clearing a blockage;
 - before checking, cleaning or working on the product;
 - after striking a foreign object;
 - whenever the product starts vibrating abnormally.
6. While operating the hedge trimmer, always ensure that the operating position is safe and secure, especially when using steps or a ladder.
 7. Do not operate the hedge trimmer with a damaged or excessively worn cutting device.
 8. Always ensure that all handles and guards are fitted when using the hedge trimmer. Never attempt to use an incomplete hedge trimmer or one fitted with an unauthorized modification.
 9. Always use two hands to operate a hedge trimmer fitted with two handles.
 10. Always be aware of your surroundings and stay alert for possible hazards of which you may not be aware due to the noise of the product.
 11. Take care against injury to feet and hands from the cutting device.
 12. Always ensure that the air vents are kept clear of debris.
 13. Wear slip-resistant foot protection and protective clothing when using this product.
 14. Always keep proper footing and operate the product only when standing on a fixed, secure and level surface. Change working positions regularly to avoid tiredness and ensure a comfortable working position at all times.
 15. Never use replacement parts or accessories not provided or recommended by the manufacturer.
 16. The use of this product may be restricted by regional or local regulations.

Vibration + Noise Reduction

To reduce the impact of noise and vibration emission, limit the time of operation, use low-vibration and low-noise operating modes as well as wear personal protective equipment.

Take the following points into account to minimise the vibration and noise exposure risks.

1. Only use the product as intended by its design and these instructions.
2. Ensure that the product is in good condition and well maintained.
3. Use correct attachments for the product and ensure they are in good condition.
4. Keep tight grip on the handles/grip surface.
5. Maintain this product in accordance with these instructions and keep it well lubricated (where appropriate).

6. Plan your work schedule to spread any high vibration tool use across a longer period of time.

Emergency


Familiarize yourself with the use of this product by means of this instruction manual. Memorize the safety directions and follow them to the letter. This will help to prevent risks and hazards.

1. Always be alert when using this product, so that you can recognize and handle risks early. Fast intervention can prevent serious injury and damage to property.
2. Switch off and remove the battery if there are malfunctions. Have the product checked by a qualified professional and repaired, if necessary, before you operate it again.

Residual Risks

Even if you are operating this product in accordance with all the safety requirements, potential risks of injury and damage remain. The following dangers can arise in connection with the structure and design of this product:

1. Health defects resulting from vibration emission if the product is being used over long periods of time or not adequately handled and properly maintained.
2. Injuries and damage to property due to broken cutting attachments or the sudden impact of hidden objects during use.
3. Danger of injury and property damage caused by flying objects.

 **WARNING!** This product produces an electromagnetic field during operation. This field may under some circumstances interfere with active or passive medical implants! To reduce the risk of serious or fatal injury, we recommend persons with medical implants to consult their doctor and the medical implant manufacturer before operating this product.

Battery + Charger

Safety Instructions

NOTE: This unit is a tool only. The battery and the charger are not included. They must be purchased separately. The iON100V-24HT-CT-RM is compatible with the following batteries (models iON100V-2.5AMP and iON100V-5AMP) and charger (model iON100V-RCH). See page 17 for battery options and specifications, or visit sunjoe.com.

We pay a great deal of attention to the design of every battery pack to ensure that we supply you with batteries that are safe, durable and have a high energy density. The battery cells have a wide range of safety devices. Each individual cell is initially formatted and its electrical characteristic curves are recorded. This data is then used exclusively to be able to assemble the best possible battery packs.

Despite all the safety precautions, caution must always be exercised when handling batteries. The following points must be obeyed at all times to ensure safe use. Safe use can only be guaranteed if undamaged cells are used. Incorrect handling of the battery pack can cause cell damage.

IMPORTANT! Analyses confirm that incorrect use and poor care of high-performance batteries are the main factors responsible for personal and/or product damage.

⚠ WARNING! Use only approved replacement batteries; other batteries may damage the hedge trimmer and cause it to malfunction, which can lead to serious personal injury.

⚠ CAUTION! To reduce the risk of injury, charge the iON100V-2.5AMP battery pack or the iON100V-5AMP battery pack only in their compatible charger (model iON100V-RCH). Other types of chargers present risk of fire, personal injury, and damage. Do not wire a battery pack to a power supply plug or car cigarette lighter. Such misuse will permanently disable or damage the battery pack.

- **Avoid dangerous environments** – Do not charge the battery pack in rain, snow or in damp or wet locations. Do not use the battery pack or charger in the presence of explosive atmospheres (gaseous fumes, dust or flammable materials) because sparks may be generated when inserting or removing the battery pack, which could lead to a fire.
- **Charge in a well-ventilated area** – Do not block the charger vents. Keep them clear to allow for proper ventilation. Do not allow smoking or open flames near a charging battery pack. Vented gases may explode.

NOTE: The safe temperature range for the battery is -4°F (-20°C) to 113°F (45°C). Do not charge the battery outside in freezing weather; charge it at room temperature.

- **Maintain charger cord** – When unplugging the charger, pull the plug, not the cord, from the receptacle to reduce the risk of damage to the electrical plug and cord. Never carry the charger by its cord or yank it by the cord to disconnect it from the receptacle. Keep the cord away from heat, oil

and sharp edges. Make sure the cord will not be stepped on, tripped over or subjected to damage or stress when the charger is in use. Do not use the charger with a damaged cord or plug. Replace a damaged charger immediately.

- **Do not use an extension cord unless it is absolutely necessary** – Using the wrong, damaged or improperly wired extension cord poses a risk of fire and electric shock. If an extension cord must be used, plug the charger into a properly wired 18 gauge or larger extension cord with the female plug matching the male plug on the charger. Make sure that the extension cord is in good electrical condition.
- **Use only recommended attachments** – Use of an attachment not recommended or sold by the battery charger or battery pack manufacturer may result in risk of fire, electric shock or personal injury.
- **Unplug charger when not in use** – Make sure to remove battery pack from unplugged chargers.

⚠ WARNING! To reduce the risk of electric shock, always unplug the charger before performing any cleaning or maintenance. Do not allow water to flow into the charger. Use a Ground Fault Circuit Interrupter (GFCI) to reduce shock hazards.

- **Do not burn or incinerate battery packs** – Battery packs may explode, causing personal injury or damage. Toxic fumes and materials are created when battery packs are burned.
- **Do not crush, drop or damage battery packs** – Do not use the battery pack or charger if they have sustained a sharp blow, been dropped, run over or have been damaged in any way (i.e. pierced with a nail, hit with a hammer, stepped on, etc.).
- **Do not disassemble** – Incorrect reassembly may pose a serious risk of electric shock, fire or exposure to toxic battery chemicals. If the battery or charger are damaged, please contact an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).
- **Battery chemicals cause serious burns** – Never let a damaged battery pack contact the skin, eyes or mouth. If a damaged battery pack leaks battery chemicals, use rubber or neoprene gloves to safely dispose of it. If skin is exposed to battery fluids, wash the affected area with soap and water and rinse with vinegar. If eyes are exposed to battery chemicals, immediately flush with water for 20 minutes and seek medical attention. Remove and dispose of contaminated clothing.
- **Do not short circuit** – A battery pack will short circuit if a metal object makes a connection between the positive and negative contacts on the battery pack. Do not place a battery pack near anything that may cause a short circuit, such as paper clips, coins, keys, screws, nails and other metallic objects. A short-circuited battery pack poses a risk of fire and severe personal injury.

- **Store your battery pack and charger in a cool, dry place** – Do not store the battery pack or charger where temperatures may exceed 104°F (40°C), such as in direct sunlight or inside a vehicle or metal building during the summer.

Protection from environmental influences

1. Wear suitable work clothes. Wear safety goggles.
2. Protect your cordless tool and the battery charger from moisture and rain. Moisture and rain can cause dangerous cell damage.
3. Do not use the cordless tool or the battery charger near vapors and flammable liquids.
4. Use the battery charger and cordless tools only in dry conditions and at an ambient temperature of 50°F – 104°F (10°C – 40°C).
5. Do not keep the battery charger in places where the temperature is liable to reach over 104°F (40°C). In particular, do not leave the battery charger in a car that is parked in the sunshine.
6. Protect batteries from overheating. Overloads, overcharging and exposure to direct sunlight will result in overheating and cell damage. Never charge or work with batteries that have been overheated – replace them immediately, if possible.
7. Store the charger and your cordless tool only in dry locations with an ambient temperature of 50°F – 104°F (10°C – 40°C). Store your lithium-ion battery pack in a cool, dry place at a temperature of 50°F – 68°F (10° – 20°C). Protect the battery pack, charger and cordless tool from humidity and direct sunlight. Only place fully charged batteries in storage (charged to at least 40%).
8. Prevent the lithium-ion battery pack from freezing. Battery packs that were stored below 32°F (0°C) for more than 60 minutes must be discarded.
9. When handling batteries, be wary of electrostatic charge. Electrostatic discharges can damage the electronic protection system and the battery cells. Avoid electrostatic charging and never touch the battery poles.
4. Lithium-ion batteries are subject to a natural aging process. The battery packs must be replaced at the latest when its capacity falls to just 80% of its capacity when new. Weakened cells in an aged battery packs are no longer capable of meeting the high power requirements needed for the proper operation of your cordless hedge trimmer, and therefore pose a safety risk.
5. Do not throw battery packs into an open fire as this poses a risk of explosion.
6. Do not ignite the battery packs or expose them to fire.
7. Do not exhaustively discharge batteries. Exhaustive discharge will damage the battery cells. The most common cause of exhaustive discharge is lengthy storage or non-use of partially discharged batteries. Stop working as soon as the performance of the batteries falls noticeably or the electronic protection system triggers. Place the battery packs in long-term storage only after they have been fully charged.
8. Protect batteries and the tool from overloads. Overloads will quickly result in overheating and cell damage inside the battery housing even if this overheating is not apparent externally.
9. Avoid damage and shocks. Immediately replace batteries that have been dropped from a height of more than one meter or those that have been exposed to violent shocks, even if the housing of the battery pack appears to be undamaged. The battery cells inside the battery may have suffered serious damage. In such instances, please read the waste disposal information for proper battery disposal.
10. If the battery pack suffers overloading and overheating, the integrated protective cutoff will switch off the equipment for safety reasons. If this situation happens, stop the tool and let the battery cool down for a few minutes before restarting.
11. Use only original battery packs. The use of other batteries poses a fire risk and may result in injuries or an explosion.

Information about the charger and the charging process

1. Please check the data marked on the rating plate of the battery charger (sold separately). Be sure to connect the battery charger to a power supply with the voltage marked on the rating plate. Never connect it to a different mains voltage.
2. Protect the battery charger and its cord from damage. Keep the charger and its cord away from heat, oil and sharp edges. Have damaged cords repaired without delay by a qualified technician at an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).









Information about the battery

1. The battery packs (model iON100V-2.5AMP or iON100V-5AMP) must be purchased separately for use with this cordless hedge trimmer are only partially charged. The battery packs have to be charged completely before you use the tool for the first time.
2. For optimum battery performance, avoid low discharge cycles by charging the battery packs frequently.
3. Store the battery packs in a cool place, ideally at 59°F (15°C) and charged to at least 40%.

3. Electrical plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with grounded appliances. Unmodified plugs and matching outlets will reduce the risk of electric shock.
4. Keep the battery charger, battery pack(s) and the cordless tool out of the reach of children.
5. Do not use the battery charger to charge other cordless tools.
6. During periods of heavy use, the battery pack will become warm. Allow the battery pack to cool to room temperature before inserting it into the charger to recharge.
7. Do not overcharge batteries. Do not exceed the maximum charging times. These charging times only apply to discharged batteries. Frequent insertion of a charged or partially charged battery pack will result in overcharging and cell damage. Do not leave batteries in the charger for days on end.
8. Never use or charge batteries if you suspect that it has been more than 12 months since the last time they were charged. There is a high probability that the battery pack has already suffered dangerous damage (exhaustive discharge).
9. Charging batteries at a temperature below 50°F (10°C) will cause chemical damage to the cells and may cause a fire.
10. Do not use batteries that have been exposed to heat during the charging process, as the battery cells may have suffered dangerous damage.
11. Do not use batteries that have suffered curvature or deformation during the charging process or those that exhibit other atypical symptoms (gassing, hissing, cracking, etc.)
12. Never fully discharge the battery pack (maximum recommended depth of discharge is 80%). A complete discharge of the battery pack will lead to premature aging of the battery cells.

Safety Symbols

The following table depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate.

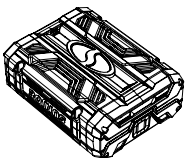
Symbols	Descriptions	Symbols	Descriptions
	READ THE OPERATOR'S MANUAL(S) – Read, understand, and follow all instructions in the user manual(s) before attempting to assemble and operate.		SAFETY ALERT – Indicates a precaution, a warning, or a danger.
	WARNING! Do not expose the unit to rain or wet conditions.		WEAR EYE AND HEARING PROTECTION – For protection against injury, wear ear defenders and safety goggles.
	Wear protective gloves and non-slip footwear when using the machine and handling debris.		DANGER! ROTATING BLADES – Keep hands and feet away from openings while the trimmer is running.
	Keep bystanders a safe distance away from the work area.		Indoor use only. Only use battery charger indoors.

Know Your Cordless Hedge Trimmer

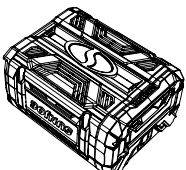
Read the owner's manual and safety instructions carefully before operating the cordless hedge trimmer. Compare the illustration below to the cordless hedge trimmer in order to become familiar with the location of the various controls and adjustments. Save this manual for future reference.

SOLD SEPARATELY

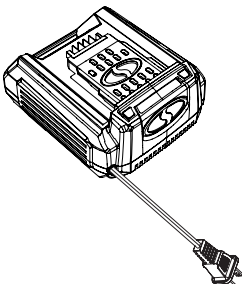
Battery + Charger options available at sunjoe.com



iON100V-2.5AMP

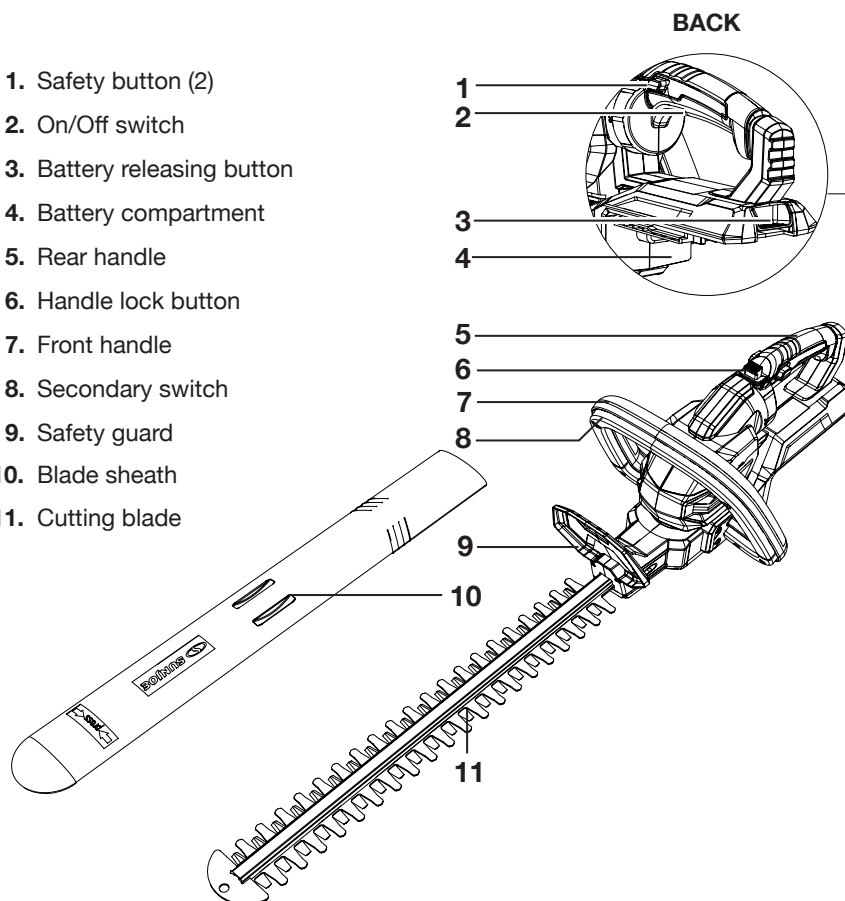


iON100V-5AMP



iON100V-RCH

1. Safety button (2)
2. On/Off switch
3. Battery releasing button
4. Battery compartment
5. Rear handle
6. Handle lock button
7. Front handle
8. Secondary switch
9. Safety guard
10. Blade sheath
11. Cutting blade



Technical Data

Motor.....	350 W Brushless	Rotation Rear Handle.....	0° ± 90°
Battery Voltage Max*.....	100V D.C.	Cutting Speed.....	3150 rpm ± 10%
Cutting Length.....	24 inch (61 cm)	Blade Material.....	Steel
Cutting Diameter Max.....	0.7 inch (1.8 cm)	Net Weight.....	8.8 lbs (4 kg)

**Initial no-load voltage, when fully charged, peaks at 100.8 volts; nominal voltage under typical load is 86.4 volts.*

Unpacking

Carton Contents

- Cordless hedge trimmer
- Blade cover
- Manual with registration card

NOTE: This unit is a tool only. In order to operate this pole chain saw, you will need to additionally purchase either the iON100V-2.5AMP or iON100V-5AMP lithium-ion battery and the 100V quick charger (model iON100V-RCH). See page 17 for battery options and specifications, or visit sunjoe.com.

1. Carefully remove the cordless hedge trimmer and check to see that all of the above items are supplied.
2. Inspect the product carefully to make sure no breakage or damage occurred during shipping. If you find damaged or missing parts, DO NOT return the unit to the store. Please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

NOTE: Do not discard the shipping carton and packaging material until you are ready to use the cordless hedge trimmer. The packaging is made of recyclable materials. Properly dispose of these materials in accordance with local regulations or save the packaging for long-term product storage.

IMPORTANT! The equipment and packaging material are not toys. Do not let children play with plastic bags, foils, or small parts. These items can be swallowed and pose a suffocation risk!

Battery Pack Operation

The equipment is powered by a lithium-ion battery (sold separately). The battery pack is completely closed and maintenance free.

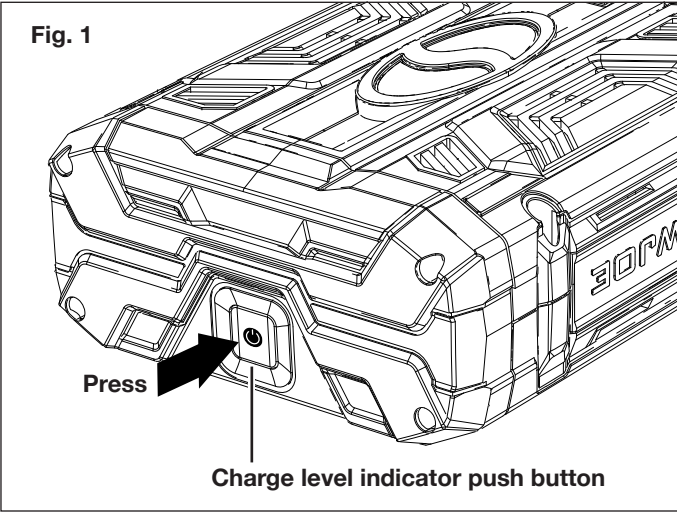
TOOL ONLY

BATTERY + CHARGER SOLD SEPARATELY

In order to operate this hedge trimmer, you will need to additionally purchase either the iON100V-2.5AMP or iON100V-5AMP lithium-ion battery and the 100V quick charger (model iON100V-RCH). See page 17 for battery options and specifications, or visit sunjoe.com.

Battery Charge Level Indicator

The battery pack is equipped with a push button for checking the charge level. Simply press the push button to read off the battery charge level from the LEDs of the battery indicator (Fig. 1):



- All 4 level monitoring LEDs are lit: Battery charge level is high.
- 3 level monitoring LEDs are lit: Battery charge level is decreasing.
- 2 level monitoring LEDs are lit: Battery charge level is decreasing. Stop work as soon as possible.
- 1 level monitoring LED is lit: Battery is flat. Stop work IMMEDIATELY and charge the battery. Otherwise the battery's service life will be greatly shortened.

Lights	Light Indicators
	The battery is at 20% capacity and requires charging
	The battery is at 50% capacity and requires charging soon
	The battery is at 70% capacity
	The battery is at full capacity

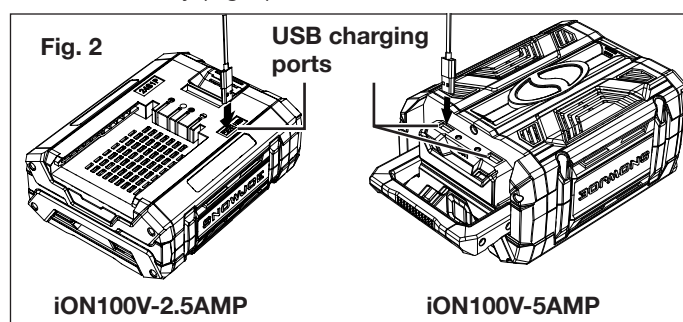
NOTE: If the charge level button does not appear to be working, place the battery pack on the charger and charge as needed.

Immediately after using the battery pack, the charge level button may display a lower charge than it will if checked a few minutes later. The battery cells “recover” some of their charge after resting.

USB Charging Port

iON100V series batteries are equipped with a USB port (or ports, depending on your model) which can provide 5 V power for most popular smartphones, tablets, wearables and other USB devices.

To charge with the battery, connect the USB cable that came with your device to the USB port (or ports) on your iON100V series battery and to your device. The charging process will start immediately (Fig. 2).



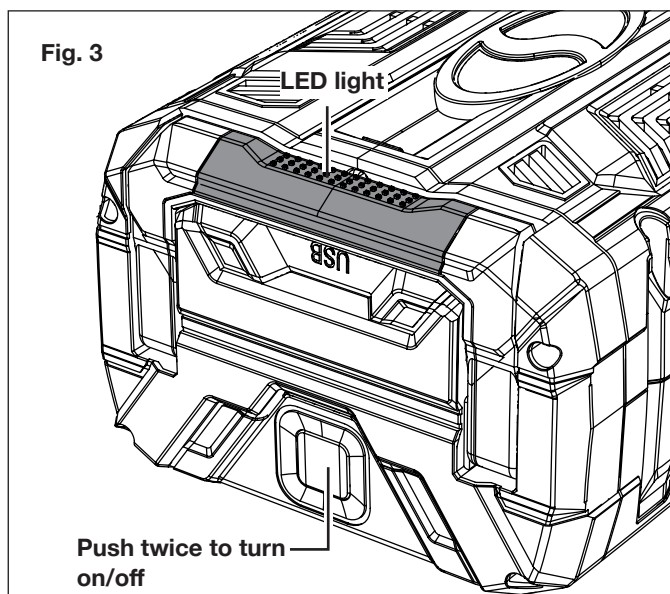
NOTE: If you experience any issues with charging your particular device, ensure that the iON100V battery is fully charged.

⚠ WARNING! Make sure the battery's USB port(s) is not contaminated with lint or other debris. Use a canned-air type of product periodically to ensure that the port openings are clear.

LED Light (iON100V-5AMP batteries only – sold separately)

The iON100V-5AMP battery is equipped with a 0.35 watt LED light located on the handle, which is good for camping and emergency illumination. To turn on the LED light, open the carry handle, and press the battery push button twice in a row. To turn off the LED light, press the battery push button twice again (Fig. 3).

NOTE: This function only comes with iON100V-5AMP battery. iON100V-2.5AMP battery is not equipped with the handle or the LED light.



Charger Operation

TOOL ONLY
BATTERY + CHARGER SOLD SEPARATELY

In order to operate this hedge trimmer, you will need to additionally purchase either the iON100V-2.5AMP or iON100V-5AMP lithium-ion battery and the 100V quick charger (model iON100V-RCH). See page 17 for battery options and specifications, or visit sunjoe.com.

⚠ WARNING! Charge only the iON100V-2.5AMP or the iON100V-5AMP lithium-ion battery packs in compatible iON100V-RCH battery charger. Other types of batteries may cause personal injury and damage.

To reduce the risk of electric shock, do not allow water to flow into the charger's AC/DC plug.

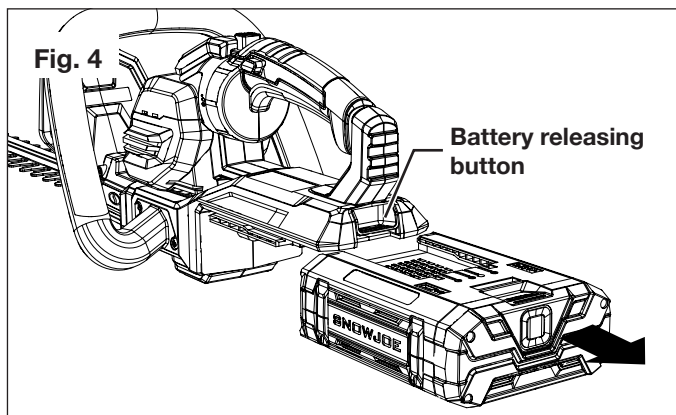
When to Charge the iON100V Lithium-ion Batteries

NOTE: The iON100V-2.5AMP and iON100V-5AMP lithium-ion battery packs do not develop a "memory" when charged after only a partial discharge. Therefore, it is not necessary to run down the battery pack before placing it into the charger.

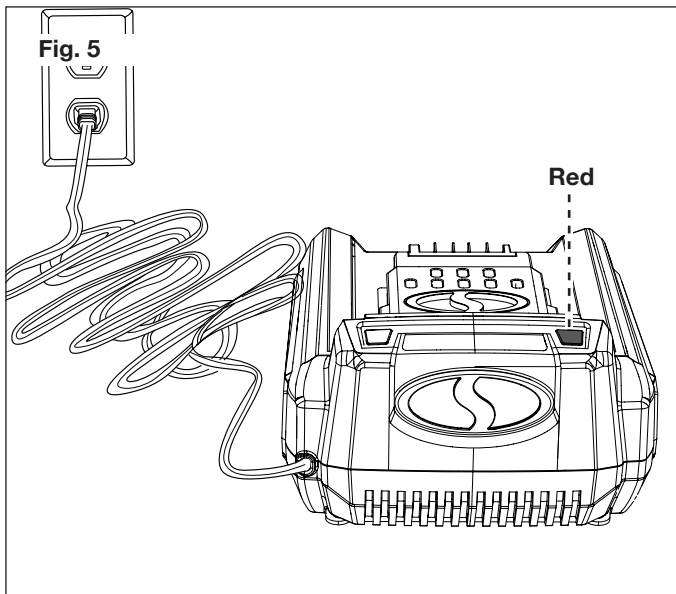
- Use the battery charge indicator lights to determine when to charge your iON100V-2.5AMP and iON100V-5AMP lithium-ion battery packs.
- You can "top-off" your battery pack's charge before starting a big job or after a long day of use.

Charging the Battery

1. Push the battery releasing button on the hedge trimmer to release the battery pack. Pull the battery out of the equipment (Fig. 4).



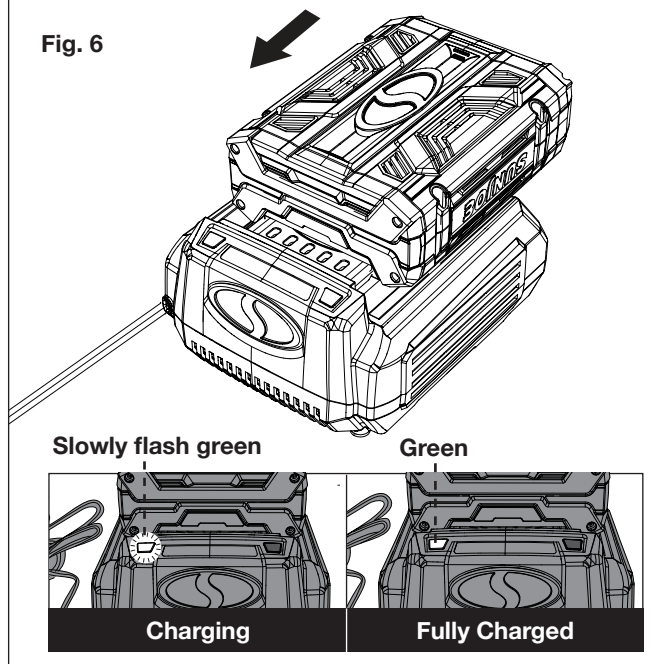
2. Check that the mains voltage is the same as that marked on the rating plate of the battery charger. Then, insert the charger's plug into the electrical wall outlet. When you plug in the charger, the red light will illuminate steadily (Fig. 5).



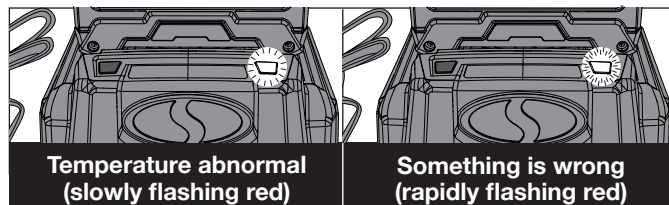
⚠ CAUTION! Charger iON100V-RCH is rated for 100 – 120 volt AC only. DO NOT plug the charger into any outlet that will provide power with a higher voltage. Over voltage charging will be harmful to both the battery and charger, and may cause the charger to burn out.

3. Place the battery pack into the charger by sliding the pack as shown until it clicks into the position. When the battery is inserted in properly, the green light will slowly flash to indicate that the battery is charging. The red light will turn off. You will also hear a fan sound (Fig. 6).
4. When the green light stays on, the battery is fully charged (Fig. 6).

Fig. 6

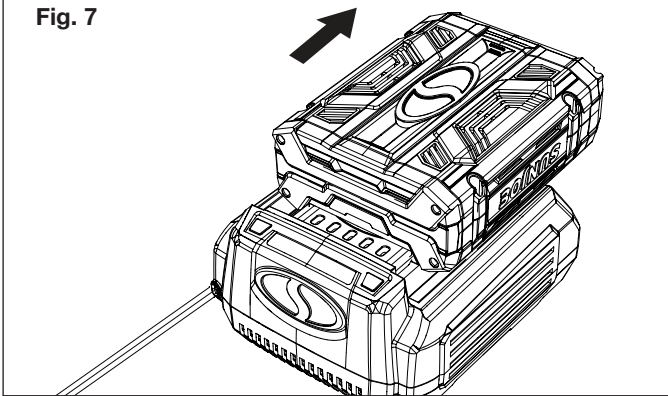


NOTE: If the green light is off while the red light flashes slowly, this indicates a temperature abnormality (i.e. that the battery pack is too hot). If the green light is off while the red light flashes rapidly, this indicates there's something wrong with the charger or the battery. Wait for a while and try to reinsert the battery into the charger. If the situation still persists, contact Snow Joe® + Sun Joe® customer service at 1-866-SNOWJOE (1-866-766-9563).



5. A fully discharged iON100V-2.5AMP battery pack with an internal temperature in the normal range will fully charge in 50 minutes (between 32°F/0°C and 113°F/45°C). A fully discharged iON100V-5AMP battery pack with an internal temperature in the normal range will fully charge in 100 minutes (between 32°F/0°C and 113°F/45°C). Heavily cycled battery packs may take longer to charge completely.
6. When charging is complete, remove the battery from the charger by pulling the battery backward to unlock it from the charger (Fig. 7).

Fig. 7



7. Timely recharging of the battery will help prolong the battery's life. You must recharge the battery pack when you notice a drop in the equipment's power.

IMPORTANT! Never allow the battery pack to become fully discharged as this will cause irreversible damage to the battery.

Charger Light Indicator Table

Consult the table for meanings and possible solutions for the charger indication light. If there's anything not indicated in the table or you are not sure about the cause and cannot resolve the charger issue, contact the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

Indication	Possible Cause (Solution)
<ul style="list-style-type: none"> • Red Light – Steady • Green Light – Off 	<ul style="list-style-type: none"> • No load charging – There's no battery inserted in the charger.
<ul style="list-style-type: none"> • Red Light – Off • Green Light – Slowly flashes 	<ul style="list-style-type: none"> • Normal charging – The battery is being charged.
<ul style="list-style-type: none"> • Red Light – Off • Green Light – Steady 	<ul style="list-style-type: none"> • Fully charged – The battery is fully charged and the charging process is finished.
<ul style="list-style-type: none"> • Red Light – Off • Green Light – Rapidly flashes 	<ul style="list-style-type: none"> • Discharged – The battery is heavily discharged. It may take longer to charge.
<ul style="list-style-type: none"> • Red Light – Slowly flashes • Green Light – Off 	<ul style="list-style-type: none"> • Temperature abnormal – Charging process will start when battery returns to normal temperature.
<ul style="list-style-type: none"> • Red Light – Rapidly flashes • Green Light – Off 	<ul style="list-style-type: none"> • Over current charging – The current coming through the charger is greater than what the charger can support. Stop charging as soon as possible. • Abnormal performance – Something is wrong with the battery or the charger. Contact Snow Joe® + Sun Joe® customer service at 1-866-SNOWJOE (1-866-766-9563).

Operation

⚠ WARNING! Always wear safety goggles or safety glasses with side shields when operating power tools. Failure to do so could result in objects being thrown into your eyes, causing possible serious injury.

⚠ WARNING! Do not use any attachments or accessories not recommended by the manufacturer of this product. The use of attachments or accessories not recommended can result in serious personal injury.

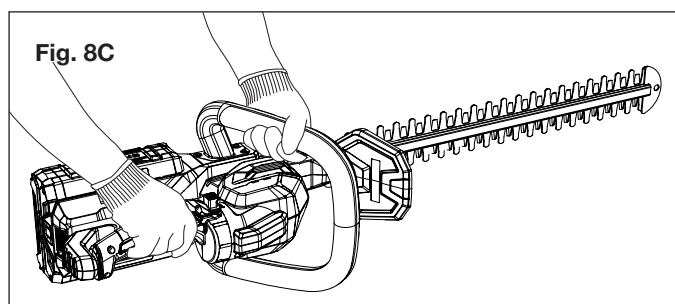
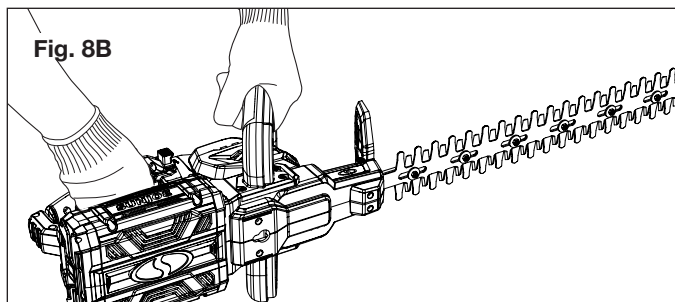
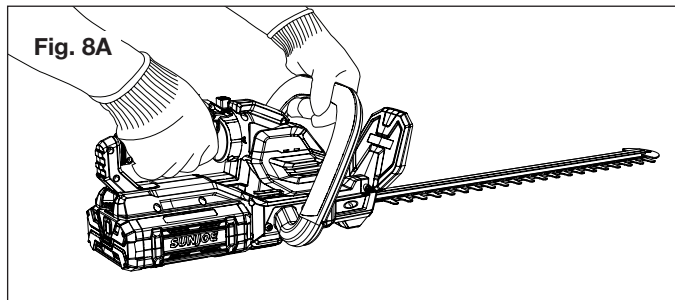
Holding the Trimmer

Before operating the hedge trimmer, stand in the operating position and perform the following checks:

1. You are wearing all of the necessary personal protective equipment, including protective gloves, non-slip footwear, safety goggles, ear defenders, and close-fitting clothing.
2. You are holding the unit firmly with both hands. Your right arm is slightly bent and is holding the rear handle, and your left arm is straight and is holding the front handle.
3. You are standing with proper footing and are holding the hedge trimmer so that the cutting blades are always away from your body.

⚠ WARNING! Always keep both hands on the hedge trimmer handles. Never hold shrubs with one hand and operate the hedge trimmer with the other. Improper handling of the hedge trimmer could result in serious injury.

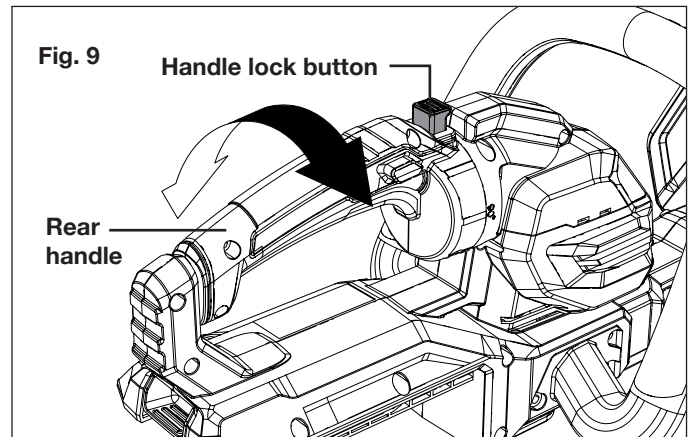
The secondary switch on the front handle can be activated on all three sides, together with the 180 degree rotatable rear handle, providing comfortable grip when performing cutting operations in different positions (Figs. 8A, 8B & 8C).



To rotate the rear handle, follow the instruction below:

1. Stop the machine. Wait until the unit comes to a complete stop.

2. Press and hold the handle lock button, and rotate the rear handle clockwise or counterclockwise as needed (Fig. 9).



3. Hold the unit as indicated above and resume working.

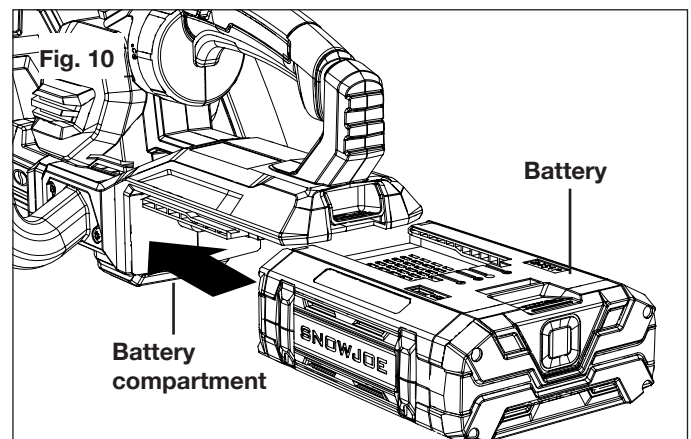
Starting + Stopping

⚠ WARNING! Ensure the blade does not touch any objects before turning on the hedge trimmer.

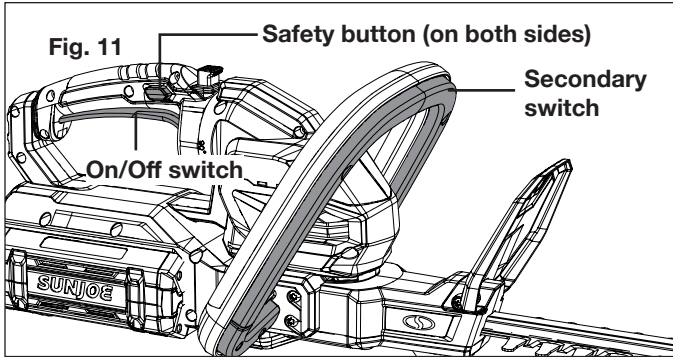
⚠ CAUTION! Starting, stopping, and restarting an DC motor repeatedly within a few seconds can generate a great deal of heat and damage the motor. To protect the life of your cordless hedge trimmer, always wait at least five seconds after stopping before restarting the hedge trimmer.

This hedge trimmer is equipped with two switches. Both switches need to be pressed to start the hedge trimmer. Follow the instruction below.

1. Insert the battery in the battery compartment (Fig. 10).



2. To start the tool, hold the tool as described in figs. 8A, 8B & 8C, then press and hold the safety button on either side, and squeeze the On/Off switch and secondary switch at the same time. Wait for the tool to reach a stable speed, and release the safety button (Fig. 11).



3. To turn the tool OFF, move the hedge trimmer away from cutting area, and release one of the switches (Fig. 11).

NOTE: Do not switch on the unit until you are ready to make a cut.

NOTE: Always remove the battery pack from the hedge trimmer during work breaks and after finishing work.

Cutting Procedures

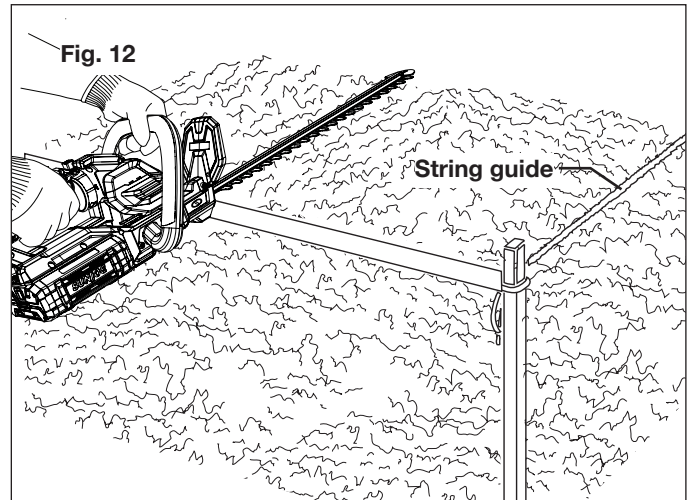
⚠ WARNING! Never cut near electric cords or power lines. If the blade jams on any electrical cable, **DO NOT TOUCH THE BLADE. IT CAN CONDUCT ELECTRICITY AND FATALLY SHOCK YOU!** Instead, continue to hold the hedge trimmer by the insulated rear handle, and lay it down and away from you in a safe manner. Make sure that electrical service to the damaged electrical cable is disconnected before attempting to free the hedge trimmer blade. Contacting with the blades, other conductive parts of the hedge trimmer, or live electric cords or power lines will result in death by electrocution or serious injury.

⚠ WARNING! Clear the area to be cut before each use. Remove all objects such as cords, lights, wire, or loose string which can become entangled in the cutting blade and create a risk of electric shock and serious personal injury.

- Before starting the hedge trimmer, maintain proper footing and balance. Do not overreach. Wear safety goggles, non-skid footwear and rubber gloves. Hold the unit with both hands with the cutting blades directed away from you. Always use the hedge trimmer properly.
- Do not cut too much at one time. This can cause the blades to bind, which will reduce the cutting efficiency.
- Do not force the hedge trimmer through heavy shrubs. This can cause the blades to bind and slow down. If the blades slow down, reduce the pace of your work.
- When trimming new growth, use a wide sweeping action, so the stems are fed directly into the cutting blade. Older growth will have thicker stems and will be trimmed easily by using a sawing movement.
- Always cut stems or twigs that are less than 0.7 inch (1.8 cm) thick. Use a non-powered hand saw or pruning saw to trim large stems.

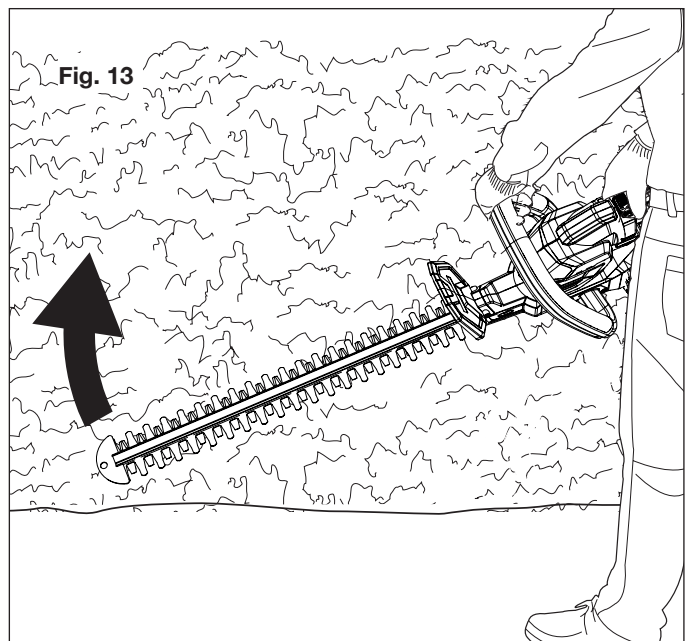
Horizontal Cut

To perform a horizontal cut, hold the hedge trimmer with the blade tilted 5-10 degrees to your cutting object; this makes the operation easier and ensures a better cut. Use a string as a guide of the desired hedge level. Trim the hedge just above this guide line. (Fig. 12).



Vertical Cut

To perform a vertical cut, start trimming at the bottom and sweep up for even cutting. Swing the blades in an arc towards the outsides of the hedge so that the cuttings are swept on the ground (Fig. 13).



Care + Maintenance

⚠ATTENTION! Before performing any cleaning or maintenance, remove the battery from the battery compartment. Never touch the moving blades.

⚠WARNING! To ensure safety and reliability, all repairs should be performed by a qualified service technician.

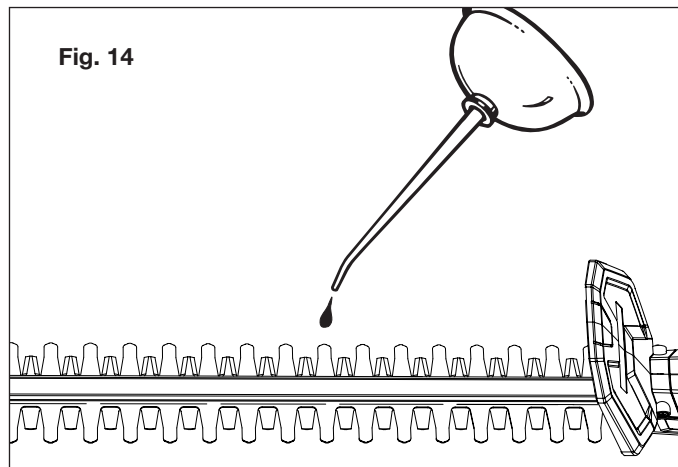
⚠WARNING! Never spray or clean the hedge shears with water.

1. Clean the hedge shears with a dry towel, particularly the ventilation slits, after each use, or use a brush in the event of heavy soiling. Spray the blades with lightweight machine oil after each use.
2. Store the hedge trimmer in the blade cover provided. Store the hedge trimmer in a dry location out of the reach of children.
3. When servicing, use only identical replacement parts. Use of any other parts can create a hazard or cause product damage. Please contact an authorized Snow Joe® + Sun Joe® dealer or call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563) for all replacement parts and accessories for your product.

Lubricate the Blades

For easier operation and longer blade life, lubricate the hedge trimmer blades before and after each use.

1. Stop the motor and remove the battery.
2. Lay the hedge trimmer on a flat surface. Apply lightweight machine oil along the edge of the top blades (Fig. 14).



If you will be using the hedge trimmer for an extended period, it is advisable to stop work intermittently in order to re-oil the blade.

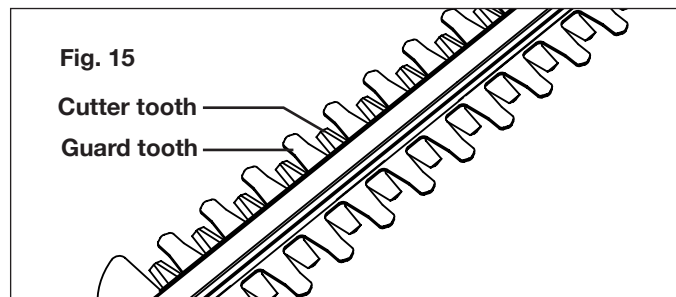
NOTE: Do not oil while the hedge trimmer is running.

1. Stop the motor and remove the battery.
2. Lubricate the hedge trimmer as described above.
3. Insert the battery and resume use.

Sharpening the Blades

The blade must be re-sharpened if cutting performance and behavior begin to deteriorate (i.e. if blades frequently snag on branches).

1. Start the hedge trimmer, then stop when the cutter blade and the guard are slightly offset. This will allow clearance for the file between cutter teeth and guard teeth (Fig. 15).



2. Stop the motor and remove the battery. Clamp the blade in a vise.
3. File the exposed cutting surface of each blade tooth with a smooth round file. Be sure to retain the original angle of the tooth when filing.
4. Remove the blade from the vise, and power on the motor until the unsharpened edges of the remaining blade teeth are exposed.
5. Remove the battery and repeat the sharpening procedure as necessary.

⚠WARNING! Do not operate the hedge trimmer with dull or damaged cutting blades. This may cause overload and will give unsatisfactory cutting results.

Cleaning the Hedge Trimmer

1. Stop the motor and remove the battery.
2. Clean dirt and debris from the body of the hedge trimmer using a damp cloth and mild detergent.

NOTE: Do not use any strong detergents on the plastic housing or the handle. These parts can be damaged by certain aromatic oils such as pine and lemon, and by solvents such as kerosene.

Storage

1. Stop the motor and remove the battery.
2. Clean the hedge trimmer thoroughly before storing.
3. Always place the blade cover on the blade before storing or transporting the hedge trimmer. Use caution to avoid the sharp teeth of the blade.
4. Store the hedge trimmer indoors, in a dry place that is inaccessible to children. Keep away from corrosive agents such as garden chemicals and de-icing salts.
5. Always store the hedge trimmer in a place that is inaccessible to children. The ideal storage temperature is between 50°F and 86°F (10°C and 30°C).

6. We recommend using the original package for storage or covering the product with a suitable cloth or enclosure to protect it against dust.

Recycling + Disposal

The product comes in a package that protects it against damage during shipping. Keep the package until you are sure that all parts have been delivered and the product is functioning properly. Recycle the package afterwards.



WEEE symbol. Waste electrical product should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or local store for recycling advice.

Battery Caution + Disposal

Always dispose of your battery pack according to federal, state, and local regulations. Contact a recycling agency in your area for recycling locations.



CAUTION! Even discharged battery packs contain some energy. Before disposing, use electrical tape to cover the terminals to prevent the battery pack from shorting, which could cause a fire or explosion.



WARNING! To reduce the risk of injury or explosion, never burn or incinerate a battery pack even if it is damaged, dead, or completely discharged. When burned, toxic fumes and materials are emitted into the surrounding atmosphere.

1. Batteries vary according to device. Consult your manual for specific information.
2. Install only new batteries of the same type in your product (where applicable).
3. Failure to insert batteries in the correct polarity, as indicated in the battery compartment or manual, may shorten the life of the batteries or cause batteries to leak.
4. Do not mix old and new batteries.
5. Do not mix Alkaline, Standard (Carbon-Zinc), or Rechargeable (Nickel Cadmium, Nickel Metal Hydride, or Lithium-Ion) batteries.
6. Do not dispose of batteries in fire.
7. Batteries should be recycled or disposed of as per state and local guidelines.

Service + Support

If your Sun Joe® cordless hedge trimmer requires service or maintenance, please call the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).

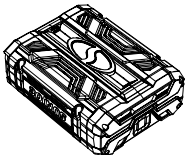

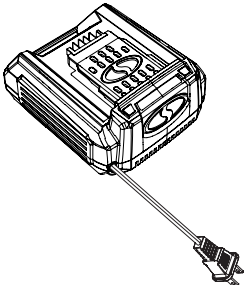
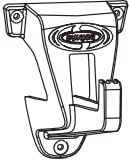
Model + Serial Numbers

When contacting the company or reordering parts, you will need to provide the model and serial numbers of your product. These are found on the decal affixed to the housing or handle of your cordless hedge trimmer. Copy these numbers into the space provided below.

Record the following numbers from the housing or handle of your new product:																			
															Model #:				
i	O	N	1	0	0	V	-	2	4	H	T	-	C	T	-	R	M		
															Serial #:				

Optional Accessories

⚠ WARNING! ALWAYS use only authorized Snow Joe® + Sun Joe® replacement parts and accessories. NEVER use replacement parts or accessories that are not intended for use with this hedge trimmer. Contact Snow Joe® + Sun Joe® if you are unsure whether it is safe to use a particular replacement part or accessory with your hedge trimmer. The use of any other attachment or accessory can be dangerous and could cause injury or mechanical damage.

Accessories	Item	Model
1 	100V 2.5 Ah Lithium-Ion Battery	iON100V-2.5AMP
2 	100V 5.0 Ah Lithium-Ion Battery	iON100V-5AMP
3 	100V Battery Quick Charger	iON100V-RCH
4 	Universal wall bracket with mounting hardware	SJWB (Fits most Snow Joe® + Sun Joe® tools)

NOTE: Accessories are subject to change without any obligation on the part of Snow Joe® + Sun Joe® to provide notice of such changes. Accessories can be ordered online at sunjoe.com or via phone by contacting the Snow Joe® + Sun Joe® customer service center at 1-866-SNOWJOE (1-866-766-9563).



SNOW JOE® + SUN JOE® REFURBISHED GOODS WARRANTY

GENERAL CONDITIONS:

Snow Joe® + Sun Joe® operating under Snow Joe®, LLC warrants this refurbished product to the original purchaser for 90 days against defects in material or workmanship when used for normal residential purposes. If a replacement part or product is needed, it will be sent free of charge to the original purchaser except as noted below.

The duration of this warranty applies only if the product is put to personal use around the household. It is the owner's responsibility to correctly perform all maintenance and minor adjustments explained in the owner's manual.

HOW TO OBTAIN YOUR REPLACEMENT PART OR PRODUCT:

To obtain a replacement part or product, please visit snowjoe.com/help or email us at help@snowjoe.com for instructions. Please be sure to register your unit beforehand to speed up this process. Certain products may require a serial number, typically found on the decal affixed to the housing or guard of your product. All products require a valid proof of purchase.

EXCLUSIONS:

- Wearing parts like belts, augers, chains and tines are not covered under this warranty. Wearing parts can be purchased at snowjoe.com or by calling 1-866-SNOWJOE (1-866-766-9563).
- Batteries are covered in full for 90-days from the date of purchase.

Snow Joe® + Sun Joe® may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating Snow Joe® + Sun Joe® to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

This warranty is intended to cover product defects only. Snow Joe®, LLC is not liable for indirect, incidental or consequential damages in connection with the use or misuse of the Snow Joe® + Sun Joe® products covered by this warranty. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty. Some states do not allow exclusions of incidental or consequential damages so the above exclusions may not apply in all states. This warranty may give you specific legal rights in your state.

HOW TO REACH US:

We're here to help Monday through Friday from 9AM to 7PM EST and Saturday and Sunday 9AM to 4PM. You can reach us at 1-866-SNOWJOE (1 866-766-9563), online at snowjoe.com, via email at help@snowjoe.com or tweet us @snowjoe.

EXPORTS:

Customers who have purchased Snow Joe® + Sun Joe® products exported from the United States and Canada should contact their Snow Joe® + Sun Joe® distributor (dealer) to obtain information applicable to your country, province or state. If for any reason, you are not satisfied with the distributor's service, or if you have difficulty obtaining warranty information, contact your Snow Joe® + Sun Joe® seller. If in the event your efforts are unsatisfactory, please reach out to us directly.



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